

Claim# 11408385

To Whom it May Concern,

I have been trying to find out what the decision is concerning my 2005 Toyota's dashboard. It specifically states in the Toyota Handbook that a cracked and/or crumbling dash is a safety hazard as it can prevent the airbag from operating and functioning correctly. The airbag light stays on so this has to be taken care of. I was told by a Toyota representative that when its a safety issue there is no time limit for a recall. There was a recall for the dashboard in 2012 for a defect in material. Yes, there is a defect in the material that the dashboard is made of, but it did not encompass the fact that this is a SAFETY ISSUE.

Please contact me in regards to this urgent matter as soon as possible. I can be reached at [REDACTED]

MY EMAIL:

I thank you for your time [REDACTED]

17

8-30-22



Ashtabula, Ohio



CLEVELAND OH 440

28 OCT 2022 PM 8 L



W41-306

NEF

Office of Investigation
U.S. Dept. of Transportation
Natl Highway Traffic Safety Division
1200 New Jersey SE Administration
West Bldg, Washington D.C.

20590

