



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



May 7, 2021

[REDACTED]
Peabody, MA [REDACTED]

NEF-109 tg
Ref. No. 11407665

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2018 Toyota Camry vehicle. Your letter was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. ODI has received reports similar yours about engine stalls after having the fuel pump replaced in Toyota vehicles under NHTSA Safety Recall Campaign Nos. 20V-012 and 20V-682.

While researching your problem, we identified an equipment recall (20E-085, enclosed) that may be of interest to you. This recall is for an impeller defect in fuel pumps produced by Toyota's equipment supplier, Denso International America, Inc. In addition to your vehicle, this fuel pump is also used in several Toyota models, among other manufacturers' vehicles. We encourage you to contact Toyota for further information about Recall 20E-085 and the availability of the final remedy. We entered your information into our database. It will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

November 17, 2020 NHTSA CAMPAIGN NUMBER: 20E085000



Fuel Pump May Fail and Cause Engine Stall

If the fuel pump fails, the engine can stall while driving, increasing the risk of a crash.

NHTSA Campaign Number: 20E085000

Manufacturer DENSO International America, Inc.

Components FUEL SYSTEM, GASOLINE

Potential Number of Units Affected 2,153,866

Summary

Denso International America Inc. (Denso) is recalling certain fuel pumps. An impeller within the low pressure fuel pump may crack and deform, potentially causing the fuel pump to fail.

Remedy

Denso has notified the affected vehicle and aftermarket equipment manufacturers who may conduct recalls as necessary to replace the fuel pumps. The recall schedule will be decided by vehicle manufacturers. For DENSO-related questions, please contact DENSO NA Corporate Communications at NA-DIAM-Corp-Communications@na.denso.com or 1-248-372-8261. Note: This recall is an expansion of recall 20E-026.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

[1 Affected Product](#) -

[8 Associated Documents](#) -

[Request Research](#) (Services fees apply)