

CL-11407661-2264

APR 9 '21 12:38PM

To Whom It May Concern:

My name is [REDACTED] and I am a current owner of a recalled of 2007 Chevrolet Suburban (VIN: 36NFK16Y07C [REDACTED]). I was contacted by Maryann Combs in Global Vehicle Safety regarding the Takata Airbag Recall and that I could finally schedule my free repair to fix this defect. As you are aware, this recall has been discussed for many years due to many issues with the Takata airbag system. Finally, GM released a recall in June 2016 because the inflator could malfunction and degrade over time, exploding upon deployment. I could currently have a degraded inflator that would act more as a grenade during impact rather than a safety feature, which could kill everyone in the vehicle instead of saving lives. What is ridiculous is that this has been near 5 years since the recall was first released, and GM and Takata airbags have saved millions of dollars as vehicles are taken off the road, making the companies responsible for less, profiting from their lack of urgency. I could have died from this defect. In fact, during an accident, it probably would have been more certain than not, considering that a grenade would have gone off in my car.

I do not want a new inflator. I want a new car. I have been driving around for the past 5 years in something that could have directly caused my death due to the lack of agency and urgency to correct this defect. This defect put myself, my family, and anyone else who rode in the car with me in grave danger and replacing the part for free, especially now knowing the quality of equipment used in Takata airbags, does not justify your recklessness. Five years after the recall was originally, the replacement inflator is only now just available.

Please respond.

[REDACTED]

Saint Louis, MO [REDACTED]
[REDACTED]

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Administrator, National Highway Traffic Safety Administration
1200 New Jersey Ave., SE.
Washington, DC 20590

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