



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



June 14, 2021

[REDACTED]
Fairfax, VT [REDACTED]

NEF-109 tgd
Ref. No. 11407658

Dear [REDACTED]:

Thank you for the follow up letter about your model year (MY) 2011 Kia Optima vehicle. The National Highway Traffic Safety Administration (NHTSA) is pleased to respond.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. You are requesting reconsideration of a valve cover repair under NHTSA Safety Recall Campaign No. 20V-750. As you know, the recall addresses a problem with engine compartment fires caused by fuel leaks, oil leaks, and engine damage. You indicate that the dealer repaired an oil pan leak under the recall. The dealer also found an oil leak at the valve cover gasket; however, the dealer advised that you would be responsible for the repair. You believe the valve cover gasket leak should be covered under the recall.

Please note that recalls are very specific in regards to vehicle build dates, affected vehicle identification numbers (VIN), assembly plants, remedy procedures, and defective components. According to your vehicle identification number (VIN) the dealer closed the recall with the oil pan leak repair during your February 23, 2021, appointment. You can access our website to see Kia's repair procedure for Recall 20V-750 at (<https://static.nhtsa.gov/odi/rcl/2020/RCRIT-20V750-8453.pdf>). You will find that the recall remedy does include repairing valve cover oil leaks (Ref. Page 13). We encourage you to continue working with Kia and your dealer toward an amicable resolution to your vehicle problem.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement