

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11407543
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[REDACTED]
Subject: Complaint status
To: nhtsa.webmaster@dot.gov

I filed a complaint back in April with the charging system in my vehicle. The number assigned to my complaint was [11407543](#).

I have had the same problem recur 3 times since then and had to buy a jump starter to carry with me:

6/4/21 Battery dead again. Needed to use my jump starter. Had just driven to Chardon OH and back 2 weeks ago 5/19

8/5/21 Used my Jump Starter to restart and then drove all the way around I-270 to assure charged.

10/22/21 Again had to use Jump Starter. Should not be happening. Just drove to Catawba, OH (90 miles round trip) and back 3 days ago so should have been fully charged

Is there a way to determine if I am the only Subaru owner having this problem. My dealer insists there is nothing wrong and that I must have left the lights on, door ajar, etc., none of which are true.

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Quality Control Analyst

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