

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Response
Date: Thursday, April 22, 2021 8:13:54 AM

From: [REDACTED]
Sent: Wednesday, April 21, 2021 2:20 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Fwd: Response

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

OID# 11406731

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: April 21, 2021 at 1:54:02 PM EDT
To: dataquality@dot.gov
Subject: Response

The car Jerks worst after the recall repair. I'm AFRAID FOR MY LIFE. Plus, a SMOKEY DEADLY CHEMICAL ODOR is being released from the air condition vents. The car isn't idling improperly. I WAS NEVER INFORMED at the time of purchase, that the DEADLY DEFECTED VEHICLE was made in the USA, if they had told met this car was made in the USA I have purchased it. I have purchased Japanese Toyota's since 1991 new and used and never had ONE SINGLE PROBLEM!

Sent from my iPhone

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-348-2-DOE
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

POE AGENCY USE ONLY (SEE INSTRUCTIONS)

Check Reported Repository

Date Reported: 26-APR-2021 Reference No.: 13409731

Name: [REDACTED] Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Address: [REDACTED] Evening Telephone Number: [REDACTED]
City: FREDERICK State: MD Zip Code: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 CFR 239.71 (Rev. 1, 2004).

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side: [REDACTED]

Make: TOYOTA Model: CAMRY Model Year: 2019
Year Purchased: 10-15-19 Dealer's Name and Telephone Number: DARCAZ'S OF FREDERICK 3016966300
Original Owner: [REDACTED] Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
Engine: 4L Cylinders Fuel Type: [REDACTED]

Transmission Type: Automatic Manual Powertrain: Multiple Failure
 Antilock Brakes Cruise Control
Incident Date(s): 16-FEB-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 06000 ENGINE (PWS), 07000 FUEL SYSTEM, GASOLINE, 07400 FUEL/PROPULSION SYSTEM (PWS)
Failure Mileage: 11000 Failure Speed: 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example: P215/60R15): [REDACTED]
DOT No. (Example: DOT148/3308E) Original Equipment Post-Purchase Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Model: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
Please describe in detail for a crash, fire, rollover, and injury(s).

Crash: Yes No
Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: [REDACTED]

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

TL; THE CONTACT OWNS A 2019 TOYOTA CAMRY. THE CONTACT STATED WHILE DRIVING 50 MPH, THE VEHICLE JERKED AND VIBRATED ABNORMALLY. THE CONTACT STATED THAT THE FAILURE REOCCURED SEVERAL TIMES; THERE WAS NO WARNING LIGHT ILLUMINATED. THE CONTACT TOOK THE VEHICLE TO DARCAZ'S OF FREDERICK (3826 URBANA PIKE, FREDERICK, MD 21704) TO BE DIAGNOSED. THE CONTACT STATED THAT THE VEHICLE WAS REPAIRED HOWEVER, SHE WAS NOT INFORMED AS TO WHAT CAUSED THE FAILURE OR WHAT WAS REPAIRED. THE CONTACT STATED THAT THE FAILURE REOCCURED. THE VEHICLE WAS NOT YET REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 11,000.

According to Paula Cristy at Toyota Headquarters, Darcaz's of Frederick refused to service on repair the car. The car Jerks at a lower speed, has deadly chemical odor + idles improperly, and how refuse to assist.

Include, if available: Police/Fire Department Report, Photos and Video Footage.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I Fear For my life, + want out this Deadly Defected CAR.