

## OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: President III  
**Date:** Wednesday, April 21, 2021 8:45:04 AM

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**From:** [REDACTED]  
**Sent:** Wednesday, April 21, 2021 8:42 AM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** Fwd: President III

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

OID # 11406731

I just received your data sheet today after I contacting you office multiple times previously. I reached out to president Biden about three hour ago. I'M AFRAID FOR MY LIFE, the vehicle performs worst AFTER THE RECALL REPAIR.

Sent from my iPhone

Begin forwarded message:

**From:** [REDACTED]  
**Date:** April 21, 2021 at 6:35:00 AM EDT  
**To:** [REDACTED]  
**Subject:** President III

Dear President Biden,  
I moved to Frederick, Maryland three years ago. I'm a 100% DISABLED VETERAN being affected by GERRYMANDERING. I presented to Darcars of Frederick general manager James Welch the repurchase agreement for a DEADLY NEW 2018 Chrysler300, that was obtained through the Maryland State Lemon Law. Next, James Welch financed me a new 2019 Toyota Camry at 19.49% interest, that I was later notified had a fuel pump safety recall. Not to mention, they procrastinated in repairing for close to a half year. The car performs WORST AFTER the repair. Surly, this is BLATANT SYSTEMIC RACISM. Most importantly, I wasn't INFORMED at the time of purchase the 2019 Toyota was made in the USA. I'm AFRAID FOR MY LIFE. I've purchased Toyota since 1991 and NEVER HAD ONE SINGLE PROBLEM WITH THE JAPANESE TOYOTA. I NEVER WOULD HAVE PURCHASED A TOYOTA MADE IN THE USA; if I was informed. The shenanigans between Darcars and Toyota Headquarters in Texas are OUTRAGEOUS. For example, the dealership blames Toyota corporate, manufacture, and warranty, then Toyota headquarters with F minus customer service skills blames Darcars of Frederick, tactics allowing Toyota to avoid ACCOUNTABILITY AND RESPONSIBILITY The manipulation

merely benefits the Toyota, keeping them employed, allowing them to LIE, they don't find anything wrong. For example, my vehicle jerks worst after the recall repair. Plus, I HAVE A DEADLY CHEMICAL ODOR AND SMOKE, that exits the air condition vents, the dealership lie to PROTECT the manufacture, they are so SHADY, I was asked to trade the vehicle or purchase a extended warranty, they INTENTIONALLY and MALICIOUSLY sold me a DEADLY VEHICLE, charge outrageous rates, LIE, bait and switch, because they're PROTECTED BY MARYLAND ATTORNEY GENERAL. ACCORDING TO NHTSA the 2019 Camry has a defected FUEL PUMP, TRANSMISSION, ELECTRICAL, ENGINE, and POWER TRAIN. Please allow me to thank you in advance for YOUR ASSISTANCE.

Thanks,

[REDACTED]

Sent from my iPhone