

U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
				Date Received 26-MAR-2021 AUG 19 2021	Repository ☐ Reference No. 11404990
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name				E-mail Address	
Address				Evening Telephone Number	
City EL CENTRO	State CA	Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GYUKEF2AF		Make CADILLAC	Model ESCALADE	Model Year 2010	
Date Purchased 10/2010	Dealer's Name and Telephone Number JESSUP CADILLAC		Engine: No. Cylinders 8	Fuel Type: GAS	
Original Owner ☒	Dealer's City CATHEDRAL CITY	State CA	Zip Code 92234		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain 6.2	Multiple Failure:	Incident Date(s) 01-MAR-2021	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS OTHER FAILURES: A/C CYLINDER CONTROLLER LIFT/LINKAGE JOBS		TRANSMISSION REBUILD, MASTER CYLINDER, TRANSMISSION CONTROLLER, MASTER CYLINDER BOOSTER, ROSE AUDIO AMPLIFIER, ALUMINUM, PAINT PEELING OFF		Catalytic Converter Failure Mileage: 80K mi TO 120K miles Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* TAKATA RECALL. THE CONTACT OWNS A 2010 CADILLAC ESCALADE. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 21V050000 (AIR BAGS) HOWEVER, THE PART TO DO THE RECALL REPAIR WAS NOT YET AVAILABLE. THE CONTACT NOTIFIED IMPERIAL VALLEY CHEVROLET BUICK GMC CADILLAC (602 WAKE AVE, EL CENTRO, CA 92243) AND WAS INFORMED THAT THEY NEITHER HAD THE TOOLS NOR THE PROCEDURE TO REPAIR THE VEHICLE. THE CONTACT NOTIFIED THE MANUFACTURER AND WAS INFORMED THAT THEY KNEW NOTHING ABOUT THE RECALL. THE CONTACT WAS TRANSFERRED TO ANOTHER NUMBER HOWEVER, THERE WAS NO RESPONSE. THE CONTACT STATED THAT THE MANUFACTURER HAD EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

7/21/2021