



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



May 14, 2021

[REDACTED]
Livingston, TX [REDACTED]

NEF-109 ela
Ref. No. 11404826

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2016 Hyundai Tucson vehicle. Your letter was received in the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. ODI has received reports similar to yours and is reviewing all available data concerning allegations of loss of motive power in 2016 Hyundai Tucson vehicles. While we continue to review this issue, no investigation has been opened nor determinations reached at this time. However, we entered your information into our database where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf

Please note that NHTSA does not participate in private tort litigation nor do we have any authority to enforce the terms of settlements from lawsuits. While researching your problem, we identified an unrepaired recall (NHTSA Safety Recall Campaign No. 20V-543, enclosed) on your vehicle. The anti-lock brake hydraulic electronic control unit may corrode internally and cause an electrical short which can possibly result in an engine compartment fire. We encourage you to schedule an appointment with your authorized Hyundai repair facility to have this recall performed as soon as possible, free of charge to you. It is recommended that you park the vehicle outdoors and away from structures until it receives the recall repair.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Vehicle Identification Number (VIN)

Every vehicle has a unique VIN. Enter a VIN to learn if a specific vehicle needs to be repaired as part of a recall.

KM8J33A27GU

17/17 Qs

Looking for more information on this vehicle?

NHTSA offers many information based on a vehicle's year, make and model. Check safety rating, recommended technologies and other safety

Learn More →

2016

Hyundai Tucson s



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VIN: KM8J33A27G

Recall data refreshed on Apr 21, 2021

1 Unrepairable Recalls
associated with this VIN s

Sep 04, 2020

Manufacturer Recall Number 195

NHTSA Recall Number 20V543000

Recall Status Recall Incomplete

Summary s

HYUNDAI MOTOR AMERICA (HYUNDAI) IS RECALLING CERTAIN 2016-2017 Tucson Vehicles. The Anti-Lock Brake Electronic Hydraulic Electronic Control Unit (HECU) could corrode internally and cause an electrical short, possibly resulting in an engine compartment fire.

Safety Risk

The subject vehicles are equipped with anti-lock brake system ("ABS") modules that could malfunction internally and cause an electrical short over time. An electrical short could result in significant overcurrent in the ABS module, increasing the risk of an engine compartment fire.

Remedy

Customers can continue driving these vehicles; however, Hyundai recommends parking these vehicles outside and away from structures until the recall remedy is completed. Hyundai plans to notify owners to bring their vehicles to the nearest Hyundai dealership for replacement of the ABS module fuse. For model year 2019-2021 affected vehicles, the Electronic Stability Control ("ESC") software will require an update for use with the new fuse. The remedy procedure will be performed at no charge. Hyundai will provide reimbursement to owners for repairs according to the plan submitted to NHTSA on May 16, 2018.

Manufacturer's Notes

Owners may also contact the Nat'l Highway Traffic Safety Admin Vehicle Safety Hotline at 1-888-374-3636 (TTY 1-800-449-153), or go to www.safercar.gov

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner, please contact the NHTSA Vehicle Safety Hotline at: 1-888-374-3636 or TTY: 1-800-449-153 or file an online complaint with NHTSA. 2

Where's my VIN?

Look on the lower left of your car's windshield for your 17-character Vehicle Identification Number. Your VIN is also located on your car's registration card, and it may be shown on your insurance card. 2

