

U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 24-MAR-2021 MAY 12 2021	Repository ☐ Reference No. 11404697
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip	Evening Telephone Number
THORNTON	CO		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
4T48F1FK0CR234188 4T48F1FK0CR		TOYOTA	CAMRY
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
9/1/2012	Mountain States Groove Toyota 303-9063 TOYOTA 8442831824	No: Cylinders	
Original Owner	Dealer's City	State	Zip Code
☒		4	GAS
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:
6 SPEED Automatic	☒ Cruise Control	I-4 Cylinders Auto Trans	
		Incident Date(s)	
		01-SEP-2019	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 100000 POWER TRAIN		Failure Mileage	Failure Speed
		76000	25-50MPH
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Reported to Police			
N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2012 TOYOTA CAMRY. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS, THE TRANSMISSION TORQUE CONVERTER STARTED SHAKING AND RATTLING. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER GROOVE TOYOTA LOCATED AT 5460 S. BROADWAY, ENGLEWOOD, CO 80113, WHO WAS UNABLE TO DUPLICATE THE FAILURE. THE CONTACT STATED THAT THE FAILURE PERSISTED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 76,000. INVALID VIN. 4T48F1FK0CR is the Valid VIN			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IN September 2019, While on An Oil change, brake check, I had the mechanic check the Transmission Vibration. He reported to us that it was A Known Toyota Camry Issue And Recommended I Look it up on The INTERNET and Take The Car to Toyota dealership As it was under warranty (8yrs 100K); 76K Miles at the time. We took The Car to Toyota And Their ^{Service Toyota} Mechanic Took it for a drive with Both my wife ⁱⁿ in The Car. As Usual between 20-30 mph The Vibration occurred, but the Mechanic Denied Feeling Anything Unusual. I was on TOP STATE For The Next 11 Months but my wife said The Vibration persisted. On calling Toyota dealership Again I was ^{Mountain States Toyota} informed That I was beyond 8 Years, Warranted No Longer Applied. Service Rep replied That Toyota Was No Longer repairing problem As of The end of The previous Month, How Convenient. 90K Miles AT TIME.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
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National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
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safecar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration