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March 2nd, 2021

CL-11404518-7286

FOR SETTLEMENT PURPOSES ONLY

Dynamax RV
2745 Northland Drive
Elkhart, IN 46514

Forest River, Inc.
900 Co Rd 1
Elkhart, Indiana 46514

Re: My Client: [REDACTED]
Vehicle ID: New 2021 Dynamax Isata 5 30FW4X4; VIN# 3C7WRNDL6LG [REDACTED]
Dealer ID: Camping World, RV Sales

Dear Sir/Madam:

Please be advised that I have been retained to represent the interests of [REDACTED] with regard to ongoing issues she has experienced with the above-referenced 2021 Dynamax Isata 5 30FW4X4 (hereafter "Isata 5") that she purchased new at Camping World RV Sales, LLC (hereafter "Camping World"), doing business as McGeorge's Rolling Hills, on December 6th of 2021. Unfortunately, due to mechanical and safety issues with the Isata 5 [REDACTED] purchased, [REDACTED] was never allowed to take possession of her Isata 5. This extended what she had previously planned to be a 2-night stay in Virginia followed by a cross-country trip back to her home in Oregon into an 8-night stay where she flew home without having taken possession of her Isata 5. Since its purchase, [REDACTED] Isata 5 has been serviced by a number of repair facilities in central Virginia authorized by Camping World over almost 3 months since its purchase and has yet to be deemed mechanically sound and safe for her use.

My client believes that her vehicle is defective and by this letter I am requesting that someone from your office contact me as soon as possible at (804) 351-6118 to discuss the replacement of this vehicle pursuant to Virginia Code §59.1-207.9 *et seq.* If I do not receive a response to this letter within fourteen (14) days of the date of this letter to discuss the amicable resolution of this matter, then I will advise my client to file suit in order to protect her interests and request any relief to which she is entitled by law including, but not limited to, reasonable attorney's fees, damages, and costs pursuant to Virginia Code §59.1-207.14 *et al.*

Please direct all communication regarding this matter to me unless otherwise informed. Do not hesitate to contact my office with any questions or concerns. I look forward to your kind cooperation in this matter.

Very truly yours,

Joe Herbert, Esq.

cc: [REDACTED]

Rush International Truck Centers
11525 N Lakeridge Parkway
Ashland, Virginia 23005

MORryde International, Inc
1966 Sterling Avenue
Elkhart, Indiana 46516

McGeorge's Rolling Hills
Camping World RV Sales, LLC
4701 Cox Road, Suite 285
Glen Allen, Virginia 23060-6808

Camping World RV Sales, LLC
250 Parkway Drive, Suite 320
Lincolnshire, Illinois 60069-0000

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Chrysler Group, LLC
Attn: Sergio Marchionne
1000 Chrysler Drive
Auburn Hills, MI 48326

Via Email:

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