

Let me tell you about our trip to Florida this past January. We purchased our new (2021) Forest River, Primetime, Crusader Model [REDACTED] Serial #5ZT3CS3BXM [REDACTED] from General RV in Wayland, Mi. We brought it home and parked it in the yard. As we started to load for the trip we discovered that you cannot run the refridg and furnace on battery power at the same time. It won't work. After a call to Gen RV Service dept we were told that the problem was our truck. We did check the output of the truck and found it to be working properly. So we got down state to pick up two of our grandthchildren and found the fridg and furnace not working. We reset what we could and proceded to our first stop in Sweetwater, Tenn.

We had to sweep up glass, then put items back in the fridge because the door wouldn't stay closed, then pick up molding that had fallen off in different areas. Trim had come off in several different places, molding above fridge, molding above table, molding above theater seating, molding above left side of slideout, and molding on corner by theater seating (left side). We found water leaking from a "T" under the kitchen sink, overhead vent in kitchen leaked, shower door track leaked from lack of sealant, and the toilet bowl fill valve leaks. On to the cabinets, the end fell off the base cabinet under the main control panel. Electrical, mass of loose wires in bunk room, can't run furnace and fridg on battery power, a cluster of wires in battery compartment so you can't cover the battery box. Main bedroom door won't stay closed, bunk room door is not hung correctly, two hinges are flush and the bottom hinge is sticking out about 1/4 to 3/8 of an inch, so it won't stay closed. Spare tire holder was bent out of shape and tire was almost lost, but we did find it before it fell. Floor trim on main slide out has either staples or nail points sticking out which you cannot see, but don't let your young grand children crawl on the floor because they start to bleed for no reason at all. At one point when opening the awning it reversed itself for no reason when it was about half way open. I have pictures to back up complaints.

You know when a person spends \$70 thousand on an RV, it should at least stay together and be somewhat right. We can't help but wonder what will fall off next.

Our unit is supposed to be a 2021 model but i'm not so sure. When we made a deal for this unit I told the sales person I wanted (zebra shades) but was told that the company had no way of getting them, didn't know what they would cost, or anything about them. But low and behold the web page for the 2021 Crusader, 382 MBH came standard with (ar [REDACTED] you tell me, what do I really have?

Petoskey, Mi [REDACTED]



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