



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



March 24, 2021

Mr. Patrick A. Dawson
191 Peachtree Street NE, Suite 4200
P.O. Box 57007
Atlanta, GA 30343

NEF-109 ela
Ref. No. 11402452

Dear Mr. Dawson:

Thank you for the letter about your client [REDACTED] model year (MY) 2015 Infiniti Q50 vehicle. I am pleased to respond.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We reviewed our database to identify whether a safety defect trend exists with the sunroof glass shattering in MY 2015 Infiniti Q50 vehicles. At this time, NHTSA has not identified sufficient evidence to support the opening of a safety defect investigation or the initiation of a recall. We entered your client's information into our database. It will be used with other reports to identify any safety defect trends that may require our attention. Your client can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf. We recommend that you continue to work with Infiniti and your local dealer to resolve this matter.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement