

CL-11400137-9000

[REDACTED]
Las Cruces, New Mexico [REDACTED]
[REDACTED]

March 12, 2021

Attention Office Defects Investigation

1200 New Jersey Ave SE

West Bldg.

Washington D.C. 20690

OD: 11400137 Clutch Failure 2015 KTM Duke 690

Dear Office Defects Investigation,

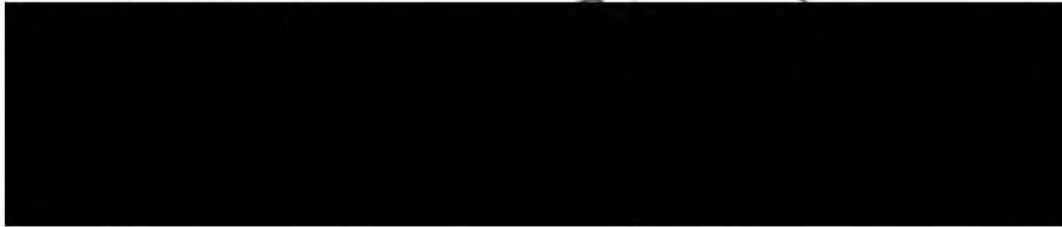
I was directed by NHTSA to send you any backup support for my claim against KTM of North America and KTM it's authorized repair dealer, of Las Cruces Motorsports 2125 S Valley Dr. Las Cruces, NM 88005 575-493-7519. Enclosed is a copy of a certificate letter set to KTM on February 27, 2021. It was received and signed for on March 4, 2021. This letter will explain my position. KTM customer service in Las California, a man named Rayan 440-985-3553 is refusing to order Las Cruces Motorsports to service my KTM Duke 690. It has been sitting in my garage since February 27, 2021 unsafe to drive due to clutch failure.

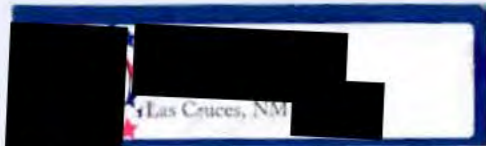
Ad

As for Las Cruces Motorsports owner banning me from his dealership 5 years ago it was over the purchase of a new Kawasaki 800 which I did not buy because they did not agree to the terms of the purchase.

Even if they claim it can be fixed, I would be afraid to ride the motorcycle again and would not sell it to anyone without telling them the issues. KTM has had this problem for at least 9 years. I was not told of it before purchase, I could have been seriously injured or killed. As it was I reinjured a rotator cuff my left shoulder trying to control the motorcycle and keep from going down. Need any more information please contact me.

Sincerely Yours,





EL PASO TX 798
RIO GRANDE DISTRICT
14 DEC 2021 P 1 L



Attention OAA Ice Defects Investigation
1200 New Jersey Ave SE
West Bldg.
Washington DC 20690