



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-MAR-2021

JUN 24 2021

Repository ☐

Reference No.
11399833

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City ROCKLIN

State CA

Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNDJN2A26E7

Make
KIA

Model
SOUL

Model Year
2014

Date Purchased

3/10/2020

Dealer's Name and Telephone Number

S&R Auto Group

916)633-4440

Engine: 1.6L 140
No: Cylinders

Fuel Type:
gas

Original Owner

☐

Dealer's City

Agrest West Sacramento

State

CA

Zip Code

95605

Transmission Type

Automatic

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

17-AUG-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE (PWS)

Failure Mileage
150000

Failure Speed
45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 KIA SOUL. THE CONTACT STATED THAT WHILE DRIVING 45 MPH, THE VEHICLE SHUDDERED AND SHOOK ABNORMALLY. THE CONTACT STATED THAT THERE WAS NO WARNING LIGHT ILLUMINATED. THE CONTACT STATED THAT THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 19V120000 (ENGINE, ENGINE AND ENGINE COOLING) PRIOR TO THE FAILURE. THE VEHICLE WAS TAKEN TO ROSEVILLE KIA (830 AUTOMALL DR ROSEVILLE, CA 95661) TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT THE ENGINE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT INFORMED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 150,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

3/10/2020 - Bought vehicle in Fall 58K w/ 105,000 miles - car would shudder every time it was turned on regardless of A/C being off or on

3/11/2020 - 29 miles later check engine light came on

3/16/2020 - @ John L. Sullivan Kids earliest convenience it was brought in to check codes and address recall on catalytic converter

4/1/2020 - Finally able to pick up car after a lengthy fight w/ KVA to respect their recall, car was still shuddering we were told that was normal

9/4/2020 - car started shuddering violently, ticking, knocking and losing power while out in an unknown remote area working for the census

9/12/2020 @ John L. Sullivan ATTACH ADDITIONAL SHEETS IF NECESSARY
brought in for inspection where we were told the car would need a new engine for \$5-10K and it hadn't been moved since a week ago they had us tow the car & now we're struggling to find a safe place to park it since it can't be moved with probably be stuck paying \$220 registration & a couple hundred on insurance for a car that can't even be driven

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Kia Motors America, Inc.

Corporate Headquarters

111 Peters Canyon Road, Irvine, CA 92606-1790 USA

PRODUCT IMPROVEMENT CAMPAIGN – IMPORTANT UPDATE

April 2, 2021

Dear Kia Soul Owner:

On February 21, 2020, Kia Motors America, Inc. sent a letter notifying you of an important Product Improvement Campaign to perform a software update on all 2012-2016 MY Soul vehicles equipped with 1.6L Gasoline Direct Injection ("GDI") engines to protect the engine from excessive connecting rod bearing damage. The update will be done free of charge and will only involve the addition of this computer software for the Engine Control Unit ("ECU"). This letter is to provide you with updated warranty coverage information.

Why is Kia Conducting This Product Improvement Campaign?

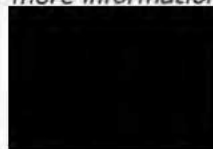
Kia has developed a Knock Sensor Detection System ("KSDS") that detects vibrations indicating the onset of excessive connecting rod bearing wear in the engine. The KSDS is designed to alert a vehicle driver at an early stage of bearing wear before the occurrence of severe engine damage including engine failure.

What Will Kia Do?

- At no cost to you, Kia will perform a software update to the ECU in your vehicle.
- **Updated Warranty Coverage:** Your vehicle may have received the KSDS software update previously announced by Kia in February 2020. As part of that product improvement campaign, Kia advised at that time it would extend the warranty coverage for the engine sub-assembly (short block) to 10 years starting from the date of first service or 120,000 miles, whichever occurs first. That coverage has been expanded to cover the engine long block assembly for 15 years from the date the vehicle was first put into service or 150,000 miles, whichever occurs first, for both new and used vehicle owners upon completion of this Product Improvement Campaign.

What Should You Do?

- If you have not already done so, please contact your Kia dealership immediately to have the KSDS software installed on your vehicle and to take advantage of this extended warranty on your engine should your engine suffer damage due to excessive connecting rod bearing wear in the future. The estimated time required to update the ECU in your vehicle is approximately one (1) hour, depending on your dealer's schedule. We recommend that you contact your local Kia dealer to schedule a service appointment by phone or online to minimize inconvenience.
- To find your nearest dealer, visit www.kia.com and click the "Find Dealer" button in the upper right corner ("Dealers" on a mobile device). You can also use the QR code below with your mobile device to access this information (*see the bottom of this letter for more information about QR code use*):



IMPORTANT

- **Continue to follow the maintenance schedule outlined in Section 7 (Maintenance) of your vehicle's Owner's Manual.**
- Improper maintenance during the warranty period, including the extended warranty Kia is providing, may affect warranty coverage. In order to maintain the warranty on your engine, you must maintain it in accordance with the time and mileage specifications provided in your vehicle's Owner's Manual, using quality products meeting Kia's specifications.
- You should retain documents that show proper maintenance has been performed in order to establish compliance in the event the diagnosed engine-related condition is determined to exist as the result of a lack of maintenance as indicated by the condition of the engine.

- Place this letter in your vehicle's glove compartment, preferably together with your vehicle's other warranty information. When seeking service, refer this letter to your servicing dealer. If you sell your vehicle, ensure that you include this letter with the documents you provide to the buyer.

What Will Happen Once The Knock Sensor Detection System Software Update Has Been Completed?

If excessive bearing wear is detected after the KSDS software update has been completed, the following will occur:

1. **The Malfunction Indicator Lamp ("MIL") will blink continuously**, and the vehicle will be placed in a reduced power and acceleration mode [referred to as "Limp Home Mode"].



Malfunction Indicator Lamp ("MIL")

2. **Your vehicle can continue to be operated for a limited time in Limp Home Mode to permit you to drive the vehicle to a safe location, but it will accelerate slowly and have a reduced maximum speed.** Engine RPMs will be limited to approximately 1800-2000 RPM. This means the maximum vehicle speed will be limited to approximately 65mph or less depending on vehicle loading and road conditions.

Should the above occur in your vehicle (blinking MIL and Limp Home Mode), contact your dealer immediately to have your vehicle inspected.

WARNING:

- **If you ignore the blinking MIL and continue to drive your vehicle in Limp Home Mode for an extended number of miles, your vehicle may eventually experience severe engine damage and stall.**
- The Kia service technician will be able to read how long you have driven your vehicle after the KSDS is activated.
- It is important that you understand that an abusive failure to take the vehicle to a Kia dealer after KSDS activation may void the extended warranty KMA is providing with completion of this Product Improvement Campaign.

Have You Changed Your Address or Sold Your Kia?

- If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the enclosed prepaid "Change of Address/Ownership" card and mail it to us.

What If You Have Other Questions?

- Should you have any questions regarding this Product Improvement Campaign or your dealer does not respond to your service request in a timely manner, we suggest that you contact Kia's Consumer Assistance Center at 1-800-333-4542 (Monday through Friday, 5AM to 6PM, Pacific Standard Time), or through the owner's section of www.kia.com.

Please accept our apologies for any inconvenience this matter may cause you.

Sincerely,

Consumer Affairs Department

QR Code Use:

- A QR Code is a square, 2-dimensional barcode that can be read by mobile devices loaded with an appropriate barcode or **QR Code Reader App**. The app reads the barcode image and then launches/uploads the specific information the code contains, such as URLs, text, photos, videos.
- With a mobile device, **download a QR Code Reader App**. With many devices, you can do this through an app store or marketplace.
- **Open the QR Code Reader App on your mobile device. The app will utilize your device's camera.** Center the code in the camera viewing area. With some apps, the URL or other information will automatically load when the code is recognized. For others, you may have to snap or take a picture of the QR code. **Refer to the QR Reader Code App instructions.**



JOHN L SULLIVAN'S
ROSEVILLE KIA

Sales: 916-
891-6527

Service: 916-
891-6381

Hello,
Auburn!



Español

My Dashboard

Recall Alert

NHTSA Vehicle Safety Recalls

2014 Kia Soul Base 5dr Wgn Auto

Recall Number
SC176

Recall Date
FEB 21, 2019

Dates of Manufacture
JUL 07, 2011 to AUG 10, 2016

Remedy

Kia will notify owners, and dealers will upgrade the Catalytic Overheating Protection Engine Control Unit logic to prevent overheating of the catalytic converter. In addition, the catalytic converter will also be replaced if it has been damaged. Depending on the extent of any damage, the engine may also be replaced, free of charge. The recall began April 17, 2019. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC176.

Consequence

Piston damage may result in an engine stall, increasing the risk of a crash. A broken connecting rod may puncture the engine block allowing engine oil to escape. The leaking oil may contact the exhaust, increasing the risk of a fire.

Summary

Kia Motors America (Kia) is recalling certain 2012-2016 Kia Soul vehicles equipped with 1.6L Gasoline Direct Injection (GDI) engines. High exhaust gas temperatures may damage the catalytic converter, possibly resulting in abnormal engine combustion and damage to one or more of the engine's pistons and possible piston connecting rod failure.

Potential Number of Units Affected
378967

Component

ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: EMISSION CONTROL: CATALYTIC CONVERTOR

NHTSA CAMPAIGN ID
19V120000

Request More Information

Date/Time*
Auburn
Atherton
Auburn.Atherton@outlook.com
9167420298
Comments

⊕ Get second key —

3 codes were pulled previously

3-7 bus. days until
SA 2/26
PI 2/26 2A
Monday 2 7:30 AM
3/16/20
Darius

My Book



**John L. Sullivan's
Roseville Kia**

110 Automall Drive Roseville, CA 95661
Phone: (916) 783-1000

BAR # ARD285602
EPA # CAL000386031

SERVICE DEPARTMENT HOURS
8:00 a.m. to 6:00 p.m.
Monday - Friday
8:30 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
3/16/20	
Time Received	Time Out
7:47	3/16 18:00
Current Mileage	Mileage Out
105176	
Estimate of Repairs	Service Advisor / Key Tag #
150.00	Nick McKnight/4354

Year	Make	Model	Work Phone	Vehicle Identification Number	Home Phone	Delivery Date	Color	License Number
2014	KIA	SOUL		KNDJN2A26E7				

Job Number	Description of Work	Code
1.	CHECK TIRE PRESSURE	KCP2
		Customer Pay

Job Number	Description of Work	Code
2.	CHECK ENGINE LIGHT CEL/SES LIGHT ON - CHECK & ADVISE OWNER REPORTS CHECK ENGINE LIGHT ON--INSPECT AND	29*
		Customer Pay

Job Number	Description of Work	Code
3.	KIA SERVICE ACTION PI2002A ECU UPDATE	31KSA WARR-KIA WARR-KIA

Job Number	Description of Work	Code
4.	KIA SERVICE ACTION SA206 REAR CENTER SEAT BELT COVER	31KSA WARR-KIA WARR-KIA

Job Number	Description of Work	Code
5.	MISC DIAGNOSIS PRICE/AVAIL OF SECOND KEY PLEASE	37*
		Customer Pay
		Customer Pay

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

"I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereon."

DISCLAIMER OF WARRANTIES.

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NOTICE: YOU MAY CHOOSE ANOTHER SMOG CHECK STATION TO PERFORM THE NEEDED REPAIRS, INSTALLATIONS, ADJUSTMENTS, OR SUBSEQUENT TEST

X Additional Cost _____ Revised Estimate _____
Description _____
Authorized By _____
Phone No. _____ Date _____ Time _____
☐ In Person
☐ By Phone
☐ By Fax
☐ By Email



**John L. Sullivan's
Roseville Kia**

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BAR # ARD285602

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SERVICE DEPARTMENT HOURS

8:00 a.m. to 6:00 p.m.

Monday - Friday

8:30 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
3/16/20	
Time Received	Time Promised
7:47	3/16 18:00
Current Mileage	Mileage Out
105176	
Estimate of Repairs	Service Advisor / Key Tag #
150.00	Nick McKnight / 4354

[REDACTED]			Work Phone	Vehicle Identification Number	
ROCKLIN, CA			[REDACTED]	KNDJN2A26E7	
			Home Phone	Delivery Date	In-Service Date
			[REDACTED]		
Year	Make	Model	Color	License Number	
2014	KIA	SOUL			

Job Number	Description of Work	Code
1.	PERFORM MULTI-POINT INSPECTION	01-MPI
		Customer Pay

Job Number	Description of Work	Code
2.		

Job Number	Description of Work	Code
3.		

Job Number	Description of Work	Code
4.		

Job Number	Description of Work	Code
5.		

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

"I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES.

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NOTICE: YOU MAY CHOOSE ANOTHER SMOG CHECK STATION TO PERFORM THE NEEDED REPAIRS, INSTALLATIONS, ADJUSTMENTS, OR SUBSEQUENT TEST

X

Additional Cost: _____ Revised Estimate: _____

Description: _____

Authorized By: _____

Phone No.: _____ Date: _____ Time: _____

- ☐ In Person
☐ By Phone
☐ By Fax
☐ By Email





**John L. Sullivan's
Roseville Kia**

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BAR # ARD285602
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SERVICE DEPARTMENT HOURS
8:00 a.m. to 6:00 p.m.
Monday - Friday
8:30 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
3/31/20	
R/O Close Date	
4/01/20	Final
Mileage In	Mileage Out
105177	105178
Service Advisor / Tag #	

Nick McKnight/4354*W*

Vehicle Identification Number

KNDJN2A26E7

Delivery Date

6

ROCKLIN, CA

Work Phone

Home Phone

Body

Color

License Number

Year	Make	Model
2014	KIA	SOUL

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Cell: Email:

#1 - KCP2: CHECK TIRE PRESSURE

We will check your tire pressures and adjust as necessary to manufacturers specifications and record

Tech: Rick Borja (561)

Your tire pressures have been set and adjusted to PSI.35

Sub Total: .00

#2 - 29*: CHECK ENGINE LIGHTCEL/SES LIGHT ON - CHECK & ADVISE
OWNER REPORTS CHECK ENGINE LIGHT ON--INSPECT AND
ADVISE--REPLACE CATALYST PER PREVIOUS
INSPECTION--PWA APPROVED ON RO 12210779

found p0420 cat efficient below threshold.
monitored o2s and found bat cat converter

Tech: Rick Borja (561)

Installed 28510 2BEF1 :MANIFOLD CATALYTIC A

Qty: 1

Warranty

Installed 28521 2B400 :GASKET-EXHAUST MANIF

Qty: 1

Warranty

Installed 28751 2B200 :GASKET-EXHAUST PIPE

Qty: 1

Warranty

replaced cat converter and rechecked found
operation ok at this time

#3 - 15MIZKEY: KEY

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. *I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*

DISCLAIMER OF WARRANTIES Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law

Additional Cost: Revised Estimate: ☐ In Person
Description: ☐ By Phone
Authorized By: ☐ By Fax
Phone No: Date: Time: ☐ By Email

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE



John L. Sullivan's Roseville Kia

110 Automall Drive Roseville, CA 95661

Phone: (916) 783-1000

BAR # ARD285602

EPA # CAL000386031

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8:00 a.m. to 6:00 p.m.

Monday - Friday

8:30 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
3/31/20	
R/O Close Date	Status
4/01/20	Final
Mileage In	Mileage Out
105177	105178
Service Advisor / Tag #	

Nick McKnight/4354*W*

Vehicle Identification Number

KNDJN2A26E7

Delivery Date

In-Service Date

Color

License Number

ROCKLIN, CA

Work Phone

Home Phone

Year	Make	Model		
2014	KIA	SOUL		

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

OWNER REQUEST WE PROVIDE AND PROGRAM SECOND KEY

cut and coded key

Tech: Rick Borja (561)

75.00

Installed 81996 A4000 :KEY-INSERT

1@20.00

20.00

Installed 81926 1U000 :PIN

1@1.43

1.43

Installed 95430 B2100 :TX ASSY-KEYLESS

1@171.15

171.15

Installed LASERCUT :LASER CUT KEY

1@56.00

56.00

cut and coded key

Sub Total: 323.58

#4 * Customer Reports:

parts

Tech: HOUSE TECH (999)

Installed TY :TY BEANIES

1@7.99

7.99

Sub Total: 7.99

* MITSUBISHI PARTS ARE NON RETURNABLE. *

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DISCLAIMER OF WARRANTIES Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Additional Cost: _____ Revised Estimate: _____ ☐ In Person
Description: _____ ☐ By Phone
Authorized By: _____ ☐ By Fax
Phone No: _____ Date: _____ Time: _____ ☐ By Email

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	75.00
PARTS	256.57
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	19.88
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	351.45
CREDIT CARDS	351.45



John L. Sullivan's Roseville Kia780 Automall Dr
Roseville CA, 95661

P: 916-783-1000

RECEIPT**Receipt #:** [REDACTED]**Date:** 4/1/2020 6:28:42 PM EST**User:** rmdnight**Customer Information:****Transaction Information:**Card Type: Visa
Card Number: ***** [REDACTED]
Status: Success
Transaction Type: Sale
Amount: \$351.45
Bank Response:
Auth Code: 597438
Card Entry Method: Swiped
Settled: \$351.45

I AGREE TO PAY ABOVE TOTAL AMOUNT ACCORDING TO CARD ISSUER AGREEMENT (MERCHANT AGREEMENT)

X _____



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110 Automall Drive Roseville, CA 95661
Phone: (916) 783-1000

BAR # ARD285602
EPA # CAL000386031

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8:00 a.m. to 6:00 p.m.
Monday - Friday
8:30 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
5/29/21	
R/O Close Date	Status
5/29/21	Final
Mileage In	Mileage Out
109201	109201
Service Advisor / Tag #	
JEFF PONIATOWSK/0000*W*	

[REDACTED]			Work Phone	[REDACTED]	Vehicle Identification Number
ROCKLIN, CA [REDACTED]			Home Phone	[REDACTED]	KNDJN2A26E7
Year	Make	Model	Body	Color	License Number
2014	KIA	SOUL			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: aubur.[REDACTED]	

#2 * 37*: MISC DIAGNOSIS ADDED OPERATION Car towed out by owner Auburn Atherton Tech: HOUSE TECH (999) Sub Total: .00	

Please Note: ID presented ***** * MITSUBISHI PARTS ARE NON RETURNABLE. * *****	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. *I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Additional Cost: _____ Revised Estimate: _____ ☐ In Person
Description: _____ ☐ By Phone
Authorized By: _____ ☐ By Fax
Phone No.: _____ Date: _____ Time: _____ ☐ By Email

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00





**John L. Sullivan's
Roseville Kia**

110 Automall Drive Roseville, CA 95661

Phone: (916) 783-1000

BAR # ARD285602

EPA # CAL000386031

SERVICE DEPARTMENT HOURS

8:00 a.m. to 6:00 p.m.

Monday - Friday

8:30 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Close Date
9/09/20	
R/O Close Date	Status
10/20/20	Reprint
Mileage In	Mileage Out
109200	109200
Service Advisor / Tag #	
BIANCA CRUZ/2886	

Work Phone

Vehicle Identification Number

KNDJN2A26E7

Home Phone

Delivery Date

In-Service Date

ROCKLIN, CA

Year	Make	Model	Body	Color	License Number
2014	KIA	SOUL			

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Cell: [REDACTED] Email: [REDACTED]

#2 - MR 01-MPI: PERFORM MULTI-POINT INSPECTION

Tech: HOUSE TECH(999)

Sub Total: Labor: .00 Parts: .00 Total: .00

#3 - MR 31*: RECALL

PI2002A ECU UPDATE (KSDS-1.6L GDI)

Tech: HOUSE TECH(999)

Sub Total: Labor: .00 Parts: .00 Total: .00

#4 - MR 7K1: CUSTOMER REQUESTS ROSEVILLE KIA MAINTENANCE

Tech: HOUSE TECH(999)

Sub Total: Labor: .00 Parts: .00 Total: .00

#5 * MR Customer Reports: CUSTOMER STATES ENGINE IS MAKING
KNOCKING NOISE AND FEELS A LOSS OF POWER WHEN
EXERCISING---CHECK AND ADVISE
ADDED OPERATION

EXCESSIVE KNOCK NOISE NOTED ON SERVICE DRIVE AT
TIME OF WRITEUP. SUSPECT INTERNAL ENGINE CONCERN.
RECOMMEND FURTHER DIAGNOSIS BEFORE RECOMMENDED
SERVICE IS COMPLETED.

Tech: HOUSE TECH(999)

* MITSUBISHI PARTS ARE NON RETURNABLE. *

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE *I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Additional Cost: _____ Revised Estimate: _____ ☐ In Person

Description: _____ ☐ By Phone

Authorized By: _____ ☐ By Fax

Phone No.: _____ Date: _____ Time: _____ ☐ By Email

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00





**John L. Sullivan's
Roseville Kia**

110 Automall Drive Roseville, CA 95661

Phone: (916) 783-1000

BAR # ARD285602

EPA # CAL000386031

SERVICE DEPARTMENT HOURS

8:00 a.m. to 6:00 p.m.

Monday - Friday

8:30 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
3/31/20	
R/O Close Date	Status
4/01/20	Reprint
Mileage In	Mileage Out
105177	105178
Service Advisor / Tag #	
Nick McKnight/4354	

ROCKLIN, CA

Work Phone

Vehicle Identification Number

KNDJN2A26E7

Delivery Date

Invoice Date

Year	Make	Model	Body	Color	License Number
2014	KIA	SOUL			

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Cell: Email:

#1 - MR KCP2: CHECK TIRE PRESSURE

We will check your tire pressures and adjust as necessary to manufacturers specifications and record

Tech: Rick Borja(561)

Sub Total: Labor: .00 Parts: .00 Total: .00

Your tire pressures have been set and adjusted to PSI.35

#2 - MR 29*: CHECK ENGINE LIGHT

OWNER REPORTS CHECK ENGINE LIGHT ON--INSPECT AND ADVISE--REPLACE CATALYST PER PREVIOUS INSPECTION--PWA APPROVED ON RO 12210779

found p0420 cat efficient below threshold.
monitored o2s and found bat cat converter

Corrected by :

Tech: Rick Borja(561)

Installed 28510 2BEF1 :MANIFOLD CATALYTIC A

Installed 28521 2B400 :GASKET-EXHAUST MANIF

Installed 28751 2B200 :GASKET-EXHAUST PIPE

replaced cat converter and rechecked found operation ok at this time

Qty: 1

Qty: 1

Qty: 1

Warranty
Warranty
Warranty
Warranty

#3 - MR 15MIZKEY: KEY

OWNER REQUEST WE PROVIDE AND PROGRAM SECOND KEY

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. *I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*

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Additional Cost: Revised Estimate: ☐ In Person
Description: ☐ By Phone
Authorized By: ☐ By Fax
Phone No.: Date: Time: ☐ By Email

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE



**John L. Sullivan's
Roseville Kia**

110 Automall Drive Roseville, CA 95661

Phone: (916) 783-1000

BAR # ARD285602

EPA # CAL000386031

SERVICE DEPARTMENT HOURS

8:00 a.m. to 6:00 p.m.

Monday - Friday

8:30 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
3/31/20	
R/O Close Date	Status
4/01/20	Reprint
Mileage In	Mileage Out
105177	105178
Service Advisor / Tag #	
Nick McKnight/4354	
Vehicle Identification Number	
KNDJN2A26E7	
Delivery Date	In-Service Date
Color	License Number

ROCKLIN, CA

Year	Make	Model	Body	Color	License Number
2014	KIA	SOUL			

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

cut and coded key

Tech: Rick Borja(561)

Installed 81996 A4000 :KEY-INSERT

1@20.00

75.00

20.00

Installed 81926 1U000 :PIN

1@1.43

1.43

Installed 95430 B2100 :TX ASSY-KEYLESS

1@171.15

171.15

Installed LASERCUT :LASER CUT KEY

1@56.00

56.00

Sub Total: Labor: 75.00 Parts: 248.58 Total: 323.58

cut and coded key

#4 * MR Customer Reports: parts

ADDED OPERATION

Tech: HOUSE TECH(999)

Installed TY :TY BEANIES

1@7.99

7.99

* MITSUBISHI PARTS ARE NON RETURNABLE. *

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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Additional Cost: _____ Revised Estimate: _____ ☐ In Person
Description: _____ ☐ By Phone
Authorized By: _____ ☐ By Fax
Phone No.: _____ Date: _____ Time: _____ ☐ By Email

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	75.00
PARTS	256.57
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	19.88
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	351.45
CREDIT CARDS	351.45





**John L. Sullivan's
Roseville Kia**

110 Automall Drive Roseville, CA 95661

Phone: (916) 783-1000

BAR # ARD285602

EPA # CAL000386031

SERVICE DEPARTMENT HOURS

8:00 a.m. to 6:00 p.m.

Monday - Friday

8:30 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
3/16/20	
R/O Close Date	Status
3/20/20	Reprint
Mileage In	Mileage Out
105176	105176
Service Advisor / Tag #	
Nick McKnight/4354	

[REDACTED]		Work Phone		Vehicle Identification Number	
[REDACTED]		[REDACTED]		KNDJN2A26E7	
ROCKLIN, CA		Home Phone		Delivery Date	
[REDACTED]		[REDACTED]		In-Service Date	
Year	Make	Model	Body	Color	License Number
2014	KIA	SOUL			

DESCRIPTION OF SERVICE AND PARTS				AMOUNT
Cell:	[REDACTED]	Email:	[REDACTED]	
#1 -	MR KCP2: CHECK TIRE PRESSURE			
	We will check your tire pressures and adjust as necessary to manufacturers specifications and record			
	Tech: Rick Borja(561)			
	Sub Total: Labor: .00 Parts: .00 Total: .00			
	Your tire pressures have been set and adjusted to PSI.			
#2 -	MR 29*: CHECK ENGINE LIGHT			
	OWNER REPORTS CHECK ENGINE LIGHT ON--INSPECT AND ADVISE			
	used gds and pulled codes and found p0420 catalyst system efficiency threshold bank 1, recommend replacing cat converter, before further			
	Tech: Rick Borja(561)			Warranty
#3 -	MR 31KSA: KIA SERVICE ACTION			
	PI2002A ECU UPDATE			
	Tech: Rick Borja(561)			Warranty
#4 -	MR 31KSA: KIA SERVICE ACTION			
	SA206 REAR CENTER SEAT BELT COVER			
	Tech: Rick Borja(561)			Warranty
	Installed 89383 B2200GA3QK :COVER ASSY-RR SEAT B			Warranty
	Qty: 1			

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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Additional Cost: _____ Revised Estimate: _____ ☐ In Person
Description: _____ ☐ By Phone
Authorized By: _____ ☐ By Fax
Phone No.: _____ Date: _____ Time: _____ ☐ By Email

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT
DISCOUNTS
TOTAL DUE



**John L. Sullivan's
Roseville Kia**

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Phone: (916) 783-1000

BAR # ARD285602

EPA # CAL000386031

SERVICE DEPARTMENT HOURS

8:00 a.m. to 6:00 p.m.

Monday - Friday

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R/O Open Date	R/O Number
3/16/20	
R/O Close Date	Status
3/20/20	Reprint
Mileage In	Mileage Out
105176	105176
Service Advisor / Tag #	
Nick McKnight/4354	

[REDACTED]			Work Phone	[REDACTED]	
ROCKLIN, CA			Home Phone	[REDACTED]	
Year	Make	Model	Body	Color	License Number
2014	KIA	SOUL			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#5 - MR 37*: MISC DIAGNOSIS PRICE/AVAIL OF SECOND KEY PLEASE Tech: Rick Borja(561) Sub Total: Labor: .00 Parts: .00 Total: .00	
#6 - MR 01-MPI: PERFORM MULTI-POINT INSPECTION Tech: Rick Borja(561) ***** * MITSUBISHI PARTS ARE NON RETURNABLE. * ***** Please Note: 3/17 spoke to Tina (mom) submitting pwa request for catalyst replacement under warranty. 3/17 Tina auth order of second key	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. *I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*

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Additional Cost: _____ Revised Estimate: _____ ☐ In Person
Description: _____ ☐ By Phone
Authorized By: _____ ☐ By Fax
Phone No.: _____ Date: _____ Time: _____ ☐ By Email

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



X



2014 KIA SOUL

VIN: KNDJN2A26E7 [REDACTED]
4 DOOR WAGON/SPORT UTILITY
1.6L I4 F DOHC 16V
GASOLINE
FRONT WHEEL DRIVE
Original Window Sticker

This CARFAX Report Provided by:

S & R Auto Sales
1050 Triangle Ct
West Sacramento, CA 95605
916-249-2722
www.sandrcar.com



No accidents reported to CARFAX



No damage reported to CARFAX



CARFAX 1-Owner vehicle



11 Service history records



Personal vehicle



105,061 Last reported odometer reading



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 3/10/20 at 3:27:44 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



Year purchased

2014

Type of owner

Personal

Estimated length of ownership

5 yrs. 8 mo.

Owned in the following states/provinces

South Carolina, California

Estimated miles driven per year

18,421/yr

Last reported odometer reading

105,061



Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon



Guaranteed
No Problem

Not Actual Mileage | Exceeds Mechanical Limits



Guaranteed
No Problem



GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back.

[Register](#) | [View Terms](#) | [View Certificate](#)



Total Loss

No total loss reported to CARFAX.



No Issues Reported

Structural Damage

No structural damage reported to CARFAX.



No Issues Reported

Airbag Deployment
No airbag deployment reported to CARFAX.

Odometer Check
No indication of an odometer rollback.

Accident / Damage
No accidents or damage reported to CARFAX.

Manufacturer Recall
No open recalls reported to CARFAX.

Basic Warranty
Original warranty estimated to have expired.

- ☒ No Issues Reported
- ☒ No Issues Indicated
- ☒ No Issues Reported
- ☒ No Recalls Reported

Warranty Expired



Owner 1

Purchased: 2014

Personal Vehicle
18,421 mi/yr

Date	Mileage	Source	Comments
Not Reported		Kia Motors America, Inc.	Vehicle manufactured and shipped to original dealer Original Window Sticker
04/07/2014	12	JT's Kia Columbia, SC 803-509-5555 jtskia.com 4.6 32 Verified Reviews	Vehicle serviced - Pre-delivery inspection completed - Mud flaps/splash guards installed
04/07/2014	15	JT's Kia Columbia, SC 803-509-5555 jtskia.com 4.6 32 Verified Reviews	Vehicle offered for sale
05/10/2014		JT's Kia Columbia, SC 803-509-5555 jtskia.com 4.6 32 Verified Reviews	Vehicle sold
05/10/2014		South Carolina Motor Vehicle Dept.	Vehicle purchase reported
06/20/2014		South Carolina Motor Vehicle Dept. Camden, SC Title # [REDACTED]	Title issued or updated - Registration issued or renewed - First owner reported - Titled or registered as personal vehicle - Loan or lien reported
10/01/2014	6,841	JT's Kia Columbia, SC 803-509-5555 jtskia.com 4.6 32 Verified Reviews	Vehicle serviced - Maintenance inspection completed - Oil and filter changed - Tires rotated
06/11/2015		South Carolina Motor Vehicle Dept. Camden, SC Title # [REDACTED]	Registration issued or renewed
04/22/2016	34,206	Express Oil Change & Tire Engineers Columbia, SC 803-865-6888 expressoil.com 4.6	Vehicle serviced - Maintenance inspection completed - Oil and filter changed - Fluids checked - Air filter checked

05/16/2016		33 Verified Reviews ✓ South Carolina Motor Vehicle Dept. Columbia, SC Title # [REDACTED]	Registration issued or renewed - Registration updated when owner moved the vehicle to a new location
06/06/2016	38,970	California Motor Vehicle Dept. Oakdale, CA	Odometer reading reported
06/13/2016	38,995	California Inspection Station	Passed emissions inspection
06/14/2016		California Motor Vehicle Dept. Oakdale, CA	Title issued or updated - Loan or lien reported
07/08/2016	41,267	Pro Lube #101 Modesto, CA 209-544-3609 4.7 ★★★★★ 54 Verified Reviews ✓	✕ Vehicle serviced - Oil and filter changed
02/23/2017	52,450	Pit Stop Auto Lube Oakdale, CA 209-847-7256 4.9 ★★★★★ 27 Verified Reviews ✓	✕ Vehicle serviced - Recommended maintenance performed - Air filter replaced - Oil and filter changed
09/01/2017	64,397	Pit Stop Auto Lube Oakdale, CA 209-847-7256 4.9 ★★★★★ 27 Verified Reviews ✓	✕ Vehicle serviced - Recommended maintenance performed - Oil and filter changed
04/04/2018	75,278	Pit Stop Auto Lube Oakdale, CA 209-847-7256 4.9 ★★★★★ 27 Verified Reviews ✓	✕ Vehicle serviced - Recommended maintenance performed - Oil and filter changed
06/19/2018	79,333	Pit Stop Auto Lube Oakdale, CA 209-847-7256 4.9 ★★★★★ 27 Verified Reviews ✓	✕ Vehicle serviced - Recommended maintenance performed - Oil and filter changed
09/18/2018	83,577	Pit Stop Auto Lube Oakdale, CA 209-847-7256 4.9 ★★★★★ 27 Verified Reviews ✓	✕ Vehicle serviced - Recommended maintenance performed - Oil and filter changed
04/25/2019	96,698	Pit Stop Auto Lube Oakdale, CA 209-847-7256 4.9 ★★★★★ 27 Verified Reviews ✓	✕ Vehicle serviced - Recommended maintenance performed - Air filter replaced - Oil and filter changed
08/13/2019	99,690	Pit Stop Auto Lube Oakdale, CA 209-847-7256 4.9 ★★★★★ 27 Verified Reviews ✓	✕ Vehicle serviced - Recommended maintenance performed - Oil and filter changed
01/13/2020	105,023	Auto Auction California	Vehicle offered for sale



Millions of used vehicles are bought and sold at auction every year.

01/20/2020 105,026 Auto Auction

Listed as a dealer vehicle

01/24/2020 105,061 California
Inspection Station

- Vehicle sold
Passed emissions inspection

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512; 8,600,823; 8,595,079; 8,606,648; 7,505,838.
3/10/20 3:27:44 PM (CDT)

I have reviewed and received a copy of the CARFAX Vehicle History Report for this 2014 KIA SOUL vehicle (VIN: KNDJN2A26E7 [REDACTED]), which is based on information supplied to CARFAX and available as of 3/10/20 at 4:27 PM (EDT).

[REDACTED]

Customer Signature

3/10/2020

Date

[Signature]

Dealer Signature

3/10/20

Date



VEHICLE REGISTRATION RENEWAL NOTICE

VIN	MAKE	YR	BODY TYPE	LICENSE PLATE	AMOUNT DUE	DUE DATE
KNDJN2A26E7	KIA	2014	4H		\$220	06/08/2021

To renew, just provide:



Renewal Fees



**RENEW ONLINE,
BY KIOSK, OR PHONE**
Your Renewal Identification
Number is 496132
VISIT WWW.DMV.CA.GOV or
CALL 1-800-777-0133

Return by Mail



Evidence of Liability Insurance (see reverse side of notice)

*Paid online
06/08/2021*

PLANNED NONOPERATION

If you plan not to operate (PNO)
this vehicle, please check the box
and return the bottom part with
your PNO payment.



Planned Nonoperation
Change of Address (see back)
For DMV Use Only

☐ ☐ ☐

DETACH AND RETURN

020101 07292234000701 0022000 15910201030000
00050206000 0000008400 16036999 51

A521111A		10001
LICENSE NUMBER	MAKE	
	KIA	
VIN		
KNDJN2A26E7		
DMV USE	DUE DATE	AMOUNT DUE
	06/08/2021	\$220

MAKE PAYMENT TO:

DMV RENEWAL
P.O. BOX 942897
SACRAMENTO CA 94297-0897

