



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



April 13, 2021

[REDACTED]
Moyock, NC [REDACTED]

NEF-109 tgd
Ref. No. 11399601

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2016 Winnebago Touring Coach Travato recreational vehicle (RV). Your letter was received in the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. ODI's Recall Management Division has contacted Winnebago on your behalf. We wanted to find out the exact reason for the recalls not being completed on your RV. As such, we encourage you to make an appointment with an authorized service facility recommended by Winnebago. In addition, you can always contact the Winnebago representative you have spoken to for further assistance with the recalls.

We entered your information into the agency's database. It will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may go to our website, where you can search by your vehicle model for owners' complaints, safety recalls, manufacturers' service bulletins, etc., which can be reviewed there.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement