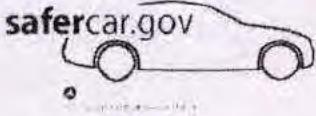


3-8-21



Appreciate your help in this case I believe your records will show multiple interaction between NHTSA staff and my self
Thank you

Complaint Number: 11399601

Vehicle Identification Number: 3C6URVJG5GE [REDACTED]

Your Vehicle's Make Model and Model Year: RAM PROMASTER 3500 2016

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

What part of your vehicle was affected? Body, Electrical, Engine

What happened?

over 4 years not fixed hazard to drive possible fire hazard safety health issues winnebago ignores my safety help request have not driven this vehicle for 3 years

When did this happen? 03/09/2019

Was there a Crash? No

Was there a Fire? No

Was there an injury or fatality? No

How fast were you going? (in mph) 0

About how many miles were on your vehicle at the time of the incident?

First Name: [REDACTED]

Last Name: [REDACTED]

Email: [REDACTED]

Address 1: [REDACTED]

Address 2:

City: moyock

State : NORTH CAROLINA

ZIP Code: [REDACTED]

Phone: [REDACTED] Ext.:

Alt. Phone:

Selections made -

NHTSA may share my complaint with the vehicle manufacturer prior to the start of an investigation or recall, and in the interest of safety.: Yes (box unchecked)

I wish to receive safety recall alerts from NHTSA: Yes (box unchecked)

888-317-4236

Paul Van Lu
Chrysler Group LLC
800-853-1403

MAR 19 '21 7:47 AM
CRD NEF 183 MAIL

3-07-2021

Please review this information.

Numerous recall notices. However when I attempt to have problem fixed, I get a

complete runaround. From local dealer is

unable due to service staff availability.

To Round trip 300 miles, OK set appointment ship necessary - materials - I will only have

To make one trip - Their answer no.

Repair debt has to inspect then we

order parts. Repair problem - However.

we may not be able to do this all in

one visit. I have reached out many times

over the 4 years.

Last 2 years only mileage was for
Inspection 2 trips = 20 mi and a
60 mile trip to replace air conditioner
unit. Told that is common when trucks
are not driven regular.

Another problem is trying to access
your site using VIN # it comes up
Chrysler Corp no unanswered recalls -
on this vehicle,

Please review and - help me receive
repairs. Wife will not ride in vehicle
because fear of bite.

[REDACTED]

[REDACTED] moynock inc

Email [REDACTED]



605 West Crystal Lake Rd
Forest City, Iowa 50436
PH: 641/585-3535
FAX: 641/585-6966

IMPORTANT SAFETY RECALL

NHTSA Safety Recall 17V-108

MARCH 17, 2017

[REDACTED]
HADDON HEIGHTS, NJ [REDACTED]

This notice applies to your vehicle:

RE: BODY SERIAL [REDACTED]
CHASSIS SERIAL 3C6URVJG5G [REDACTED]

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2016 - 2017 model year Winnebago® Touring Coach™ Travato® motorhomes. These motorhomes were manufactured April 17, 2015 through January 24, 2017.

The LP hose may be in contact with the emergency brake cable potentially resulting in a propane leak. A propane leak, in the presence of an ignition source, could result in a fire causing injury and/or damage to property.

WHAT WE WILL DO

Winnebago Industries, Inc. dealers will inspect and reposition the LP hose, if necessary.

WHAT YOU SHOULD DO

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.



605 West Crystal Lake Rd
Forest City, Iowa 50436
PH: 641/585-3535
FAX: 641/585-6966

IMPORTANT SAFETY RECALL

NHTSA Safety Recall 16V-598

JUNE 23, 2017

SECOND NOTICE

[REDACTED]
HADDON HEIGHTS, NJ [REDACTED]

This notice applies to your vehicle:

RE: BODY SERIAL [REDACTED]
CHASSIS SERIAL 3C6URVJG5GE [REDACTED]

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2015 - 2017 model year Winnebago Era®, Travato®, Fuse®, Aspect®, and Vista® and Itasca Cambria® and Sunstar® motorhomes.

These motorhomes were manufactured May 6, 2014 through April 22, 2016. The 120-volt connection in the automatic transfer switch (ATS) may not have been torqued correctly. Loose connections can create a high resistance that has the potential to heat up, which could result in a fire.

WHAT WE WILL DO

Winnebago Industries, Inc. dealers will retorque the ATS connections at no charge to you.

WHAT YOU SHOULD DO

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure

CUT ON THIS LINE

| BRUCE, HENRY



605 West Crystal Lake Rd
Forest City, Iowa 50436
PH: 641/585-3535
FAX: 641/585-6966

IMPORTANT SAFETY RECALL

NHTSA Safety Recall 17V-108

MARCH 9, 2018

SECOND NOTICE

[REDACTED]
HADDON HEIGHTS, NJ [REDACTED]

This notice applies to your vehicle:

RE: BODY SERIAL [REDACTED]
CHASSIS SERIAL 3C6URVJG5GE [REDACTED]

3C6URVJG5GE [REDACTED]

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2016 - 2017 model year Winnebago® Touring Coach™ Travato® motorhomes. These motorhomes were manufactured April 17, 2015 through January 24, 2017.

The LP hose may be in contact with the emergency brake cable potentially resulting in a propane leak. A propane leak, in the presence of an ignition source, could result in a fire causing injury and/or damage to property.

WHAT WE WILL DO

Winnebago Industries, Inc. dealers will inspect and reposition the LP hose, if necessary.

WHAT YOU SHOULD DO

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

CUT ON THIS LINE

1 POLICE MEMO



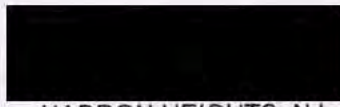
605 West Crystal Lake Rd
Forest City, Iowa 50436
PH: 641/585-3535
FAX: 641/585-6966

IMPORTANT SAFETY RECALL

****INTERIM RECALL NOTICE****

NHTSA Safety Recall 18V-546

DECEMBER 7, 2018



HADDON HEIGHTS, NJ



This notice applies to your vehicle:

RE: BODY SERIAL [REDACTED]
CHASSIS SERIAL 3C6URVJG5GE [REDACTED]

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect related to motor vehicle safety exists on certain Winnebago and Itasca motorhomes listed below. These motorhomes were manufactured November 18, 2014 through July 13, 2018.

- Models Affected: 2019: Travato and Horizon
- 2018: Era, Paseo, Revel, Journey, and Horizon
- 2017: Era, Travato, Fuse, View, Navion, Trend, Aspect, Cambria, Paseo, Via, Adventurer, Suncruiser, Journey, Meridian, Tour, and Ellipse
- 2016: Era, Travato, Fuse, View, Navion, Trend, Viva, Aspect, Cambria, Via, Reyo, Adventurer, Suncruiser, Journey, Meridian, Tour, and Ellipse
- 2015: Era, View, and Navion

The auxiliary solar charging port does not have adequate overcurrent protection. If the circuit is overloaded, lack of protection may lead to an increased risk of fire.

INTERIM NOTICE

This notice is to notify you of an upcoming Recall to correct the issue identified above. At this time, **do not use the auxiliary solar charging port** on your vehicle. The auxiliary solar port is intended for customer supplied, portable panels, and may be found on the side or in a compartment of your vehicle. Factory installed solar panels and the expansion ports on the roof are safe to use. Winnebago is sourcing the parts required to complete this correction, and you will receive a second notice once parts have been secured.

CUT ON THIS LINE

BRUCE, HENRY



605 West Crystal Lake Rd
Forest City, Iowa 50436
PH: 641/585-3535
FAX: 641/585-6966

IMPORTANT SAFETY RECALL

NHTSA Safety Recall 18V-546

JUNE 17, 2019

[REDACTED]
HADDON HEIGHTS, NJ [REDACTED]

This notice applies to your vehicle:

RE: BODY SERIAL [REDACTED]
CHASSIS SERIAL 3C6URVJG5GE [REDACTED]

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect related to motor vehicle safety exists on certain Winnebago and Itasca motorhomes listed below. These motorhomes were manufactured November 18, 2014 through July 13, 2018.

Models Affected: 2019: Travato and Horizon
2018: Era, Paseo, Revel, Journey, and Horizon
2017: Era, Travato, Fuse, View, Navion, Trend, Aspect, Cambria, Paseo, Via, Adventurer, Suncruiser, Journey, Meridian, Tour, and Ellipse
2016: Era, Travato, Fuse, View, Navion, Trend, Viva, Aspect, Cambria, Via, Reyo, Adventurer, Suncruiser, Journey, Meridian, Tour, and Ellipse
2015: Era, View, and Navion

The auxiliary solar charging port does not have adequate overcurrent protection. If the circuit is overloaded, lack of protection may lead to an increased risk of fire.

WHAT WE WILL DO

Winnebago Motorhomes dealers will inspect the auxiliary solar port circuit and install the required fuse. This will be at no charge to you.

WHAT YOU SHOULD DO

Please contact your Winnebago motorhome dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 1 hour. Please allow additional time for the dealer to process your vehicle.



605 West Crystal Lake Rd
Forest City, Iowa 50436
PH: 641/585-3535
FAX: 641/585-6966

IMPORTANT SAFETY RECALL

NHTSA Safety Recall 18V-546

JUNE 26, 2020

SECOND NOTICE

[REDACTED]
MOYOCK, NC [REDACTED]

This notice applies to your vehicle:

RE: BODY SERIAL [REDACTED]
CHASSIS SERIAL 3C6URVJG5GE [REDACTED]

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect related to motor vehicle safety exists on certain Winnebago and Itasca motorhomes listed below. These motorhomes were manufactured November 18, 2014 through July 13, 2018.

Models Affected: 2019: Travato and Horizon
2018: Era, Paseo, Revel, Journey, and Horizon
2017: Era, Travato, Fuse, View, Navion, Trend, Aspect, Cambria, Paseo, Via, Adventurer, Suncruiser, Journey, Meridian, Tour, and Ellipse
2016: Era, Travato, Fuse, View, Navion, Trend, Viva, Aspect, Cambria, Via, Revo, Adventurer, Suncruiser, Journey, Meridian, Tour, and Ellipse
2015: Era, View, and Navion

The auxiliary solar charging port does not have adequate overcurrent protection. If the circuit is overloaded, lack of protection may lead to an increased risk of fire.

WHAT WE WILL DO

Winnebago Motorhomes dealers will inspect the auxiliary solar port circuit and install the required fuse. This will be at no charge to you.

WHAT YOU SHOULD DO

Please contact your Winnebago motorhome dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 1 hour. Please allow additional time for the dealer to process your vehicle.

CUT ON THIS LINE

1 BRUCE HENRY



605 West Crystal Lake Rd
Forest City, Iowa 50436
PH: 641/585-3535
FAX: 641/585-6966

IMPORTANT SAFETY RECALL

NHTSA Safety Recall 18V-546

JUNE 26, 2020

SECOND NOTICE

[REDACTED]
MOYOCK, NC [REDACTED]

This notice applies to your vehicle:

RE: BODY SERIAL [REDACTED]
CHASSIS SERIAL 3C6URVJG5GE [REDACTED]

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect related to motor vehicle safety exists on certain Winnebago and Itasca motorhomes listed below. These motorhomes were manufactured November 18, 2014 through July 13, 2018.

Models Affected: 2019: Travato and Horizon
2018: Era, Paseo, Revel, Journey, and Horizon
2017: Era, Travato, Fuse, View, Navion, Trend, Aspect, Cambria, Paseo, Via, Adventurer, Suncruiser, Journey, Meridian, Tour, and Ellipse
2016: Era, Travato, Fuse, View, Navion, Trend, Viva, Aspect, Cambria, Via, Reyo, Adventurer, Suncruiser, Journey, Meridian, Tour, and Ellipse
2015: Era, View, and Navion

The auxiliary solar charging port does not have adequate overcurrent protection. If the circuit is overloaded, lack of protection may lead to an increased risk of fire.

WHAT WE WILL DO

Winnebago Motorhomes dealers will inspect the auxiliary solar port circuit and install the required fuse. This will be at no charge to you.

WHAT YOU SHOULD DO

Please contact your Winnebago motorhome dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 1 hour. Please allow additional time for the dealer to process your vehicle.

CUT ON THIS LINE

1 POLICE HENRY

Moyock, NC



NHTSA Director Jack Danielson
1200 New Jersey ave SE.
Washington D.C.
20590

