

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: FW: Follow up to ODI Complaint -----11398690 -----
Date: Wednesday, March 31, 2021 5:31:02 PM
Attachments: [Screen Shot 2021-02-09 at 2.18.44 PM.png](#)

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I have been away for awhile, sorry for my delay. This report was written beautifully, thank you. I can even imagine what might have happened if other cars were around.

The Hyundai dealership was contacted, the vehicle was towed to their service department, in Greeley, CO. This was per Hyundai's Corp Customer Service, as well advised by your team. Hyundai chose not to repair the car, even though they knew it was the same engine problem that recalled 497,000 cars. My vehicle and engine were made in Alabama. I will attach the vehicle ID to this email. They basically said my car's VIN number was NOT a part of the recall. However, common says it should have been.

[REDACTED]

On Mon, Mar 22, 2021 at 8:13 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation



MANUFACTURED BY
HYUNDAI MOTOR MANUFACTURING ALABAMA

May/13/09

GVWR 4299 lbs

PAINT V1

GAWR FRONT 2513 lbs

GAWR REAR 2138 lbs

TRIM V2

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL
MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE

V.I.N

5NPET4AC8AH [REDACTED]

PASSENGER CAR [REDACTED]

