

U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 02-MAR-2021	Repository <input type="checkbox"/>		
				Reference No. 11398643	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City POWELL	State OH	Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C4HJWEGXE		Make JEEP	Model WRANGLER	Model Year 2014	
Date Purchased 05/20/2014	Dealer's Name and Telephone Number Village Motor Sales 734-475-8661		Engine: No: Cylinders 6	Fuel Type: Regular Unleaded	
Original Owner <input checked="" type="checkbox"/>	Dealer's City Chelsea	State MI	Zip Code 48118		
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 3.6L V6 Speed auto	Multiple Failure:	Incident Date(s) 01-MAR-2021	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 060000 ENGINE (PWS) Engine oil cooler Maparpart# 68092305AA		Failure Mileage 44880 43147		Failure Speed 0	
		Replaced by (683419 76AA)			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2014 JEEP WRANGLER. THE CONTACT STATED THAT HE NOTICED OIL LEAKING FROM THE OIL COOLER INTO THE ENGINE AND ONTO THE DRIVEWAY. THE CONTACT STATED NO WARNING LIGHT WAS ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND THE CONTACT WAS INFORMED THAT THE OIL COOLER NEEDED TO BE REPLACED. THE CONTACT CALLED THE LOCAL DEALER CROWN CHRYSLER JEEP DODGE RAM DUBLIN (6350 PERIMETER LOOP RD, DUBLIN, OH 43017, (888) 739-0282) AND LEFT A VOICEMAIL. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS NOT INFORMED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 44,000. The vehicle was taken to Crown dealership on 3/2/21 and was diagnosed with engine oil cooler failure. The part was on back order and the vehicle was repaired on 3/15/21 at a cost of \$1051.25. This failure can and has resulted in vehicle fires on other Jeep vehicles.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					