

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: 11398015  
**Date:** Tuesday, March 16, 2021 1:35:55 PM

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**From:** [REDACTED]  
**Sent:** Tuesday, March 16, 2021 1:10 PM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** 11398015

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After I called about our cracked windshield, the windshield formed another bubble and the crack continued through the bubble; then another bubble with more cracking. We had SafeLite replace the windshield at the cost of \$1298 to Nationwide. We still believe Subaru should bear the cost, not the insurance, for a faulty windshield.

[REDACTED]  
2021 Subaru Outback Touring XT  
[REDACTED]