

FEB 5 '21 12:44 PM
CRD NEF 109 MAIL

To whom it may concern:

I'm writing on behalf of a vehicle I purchased in August 2019. I contacted your agency about me purchasing the vehicle with the check engine light on and was told by the dealership owner it needed a sensor I purchased the vehicle. I did a maintenance check got the sensor and a complete flush on inspection of the oil change there was a bolted screw under the oil pan that the dealer told me not to get oil change cause he flushed the system out after the oil got changed the car never stop leaking. I notified the dealer because I couldn't get the car inspected as for I live upstate N.Y. and I purchased the car in New York City. During the process of me trying to move into another apartment and having another child somehow the title got lost so I contacted the title bureau and the previous owner which lives in Florida. I spoke with the previous owner and he told me he brought the car from the same dealership and got his money back because of the same issues. I purchased the car with 119k miles but really it had over 200k miles on it after I spoke with the previous owner whom gave the vehicle back I'm writing to obtain the transcripts of when I called and notified your agency about the situation as I'm trying to get the vehicle back I also wrote the title agency and was asked to send in a certified copy of the mailing request of the previous owner the VIN# is WAUDH74F161 [REDACTED] a picture of the car. The vehicle I'm inquiring about is a black Audi four door sedan the VIN# is WAUDH74F161 [REDACTED] Thank you for your time & consideration.

Previous owner's name [REDACTED]

Florida address [REDACTED]

My previous address [REDACTED]

Schely N.Y. [REDACTED]

[REDACTED]

NAME

[REDACTED]

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15 JAN 2021 PM 5 L



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