



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



July 7, 2021

[REDACTED]
Lakewood, NJ [REDACTED]

NEF-109 tgd
Ref. No. 11394884

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2003 Toyota 4Runner vehicle. I am pleased to respond.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. NHTSA's Office of Defects Investigation (ODI) has received reports similar to your problem. As you mentioned, on August 17, 2018, ODI opened an investigation, Defect Petition (DP) 18-002, to further analyze premature and excessive frame rust in MY 2002 through MY 2006 Toyota 4Runner vehicles. While we continue to review this issue, no investigation has been opened nor determinations reached at this time. We entered your information into our database. It will be included with other reports for our investigation. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.gov/files/documents/14895_odi_defectsrecallspublicdoc_110520-v6a-tag.pdf. We encourage you to monitor our website at www.nhtsa.gov for future updates to our investigation.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement