

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 03-FEB-2021 FEB 24 2021	Repository ☐ Reference No. 11394505
OWNER INFORMATION (Type or Print)					
Name [REDACTED]				Daytime Telephone Number [REDACTED]	
Address [REDACTED]				E-mail Address [REDACTED]	
City HARAHAN		State LA	Zip Code [REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WP1AA2A27EL [REDACTED]			Make PORSCHE	Model CAYENNE	Model Year 2014
Date Purchased 6/10/2014	Dealer's Name and Telephone Number Higgins Bothams Automobiles LLC			Engine: No. Cylinders Six	Fuel Type: premium
Original Owner ☐	Dealer's City		State	Zip Code	
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure: yes		Incident Date(s) 01-JUN-2015
	☒ Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 100000 POWER TRAIN, 200000 WHEELS, 180000 VEHICLE SPEED CONTROL				Failure Mileage 12000	Failure Speed 5 m/h
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19A8C036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2014 PORSCHE CAYENNE. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS, A RATTLING NOISE OCCURRED BEFORE THE VEHICLE LOSS POWER AND STALLED. DURING THE FAILURE, THE CHECK ENGINE WARNING LIGHT HAD ILLUMINATED. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER PORSCHE OF NEW ORLEANS LOCATED AT 3700 N CAUSEWAY BLVD, METAIRIE, LA 70002 WHO REPLACED THE TRANSMISSION TRANSFER GEAR. APPROXIMATELY 20,000 MILES LATER THE FAILURE RECURRED AND THE CONTACT WAS INFORMED THAT THE TRANSFER GEAR WAS FAULTY AND NEEDED TO BE REPLACED A SECOND TIME. IN ADDITION, THE SPEED SENSORS IN ALL FOUR WHEELS WERE FAULTY CAUSING THE VEHICLE TO RANDOMLY SLOW DOWN AND NOT ACCELERATE. THE SENSORS WERE REPLACED AND THE FAILURE WAS REMEDIED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES BUT NO ASSISTANCE WAS OFFERED. THE FAILURE MILEAGE WAS 12,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

1200 N J Ave SE West building
Washington DC.
20590