

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Lubbock, TX
[REDACTED]

July 11, 2022

Hyundai Motor America
10550 Talbert Avenue
Fountain Valley, CA 92728-0850

To Whom It May Concern:

I am writing to notify you of the problems I am experiencing with my 2015 Hyundai Tucson, VIN: KM8JT3AFXE [REDACTED] and to request that you correct this problem within thirty (30) days of your receipt of this letter.

I purchased my vehicle from Mike Smith Dodge in Beaumont, TX, on or about August 2018. Approximately one year and ten months after initially purchasing the Hyundai vehicle, I began abruptly having trouble with the ignition producing audible noises, difficulty shifting from parking to drive, and audible braking clamor (also with replaced brakes), check engine light remaining on, and difficulty staying in cruise control. I contacted the dealer for repairs due to my relocation, but, the dealer stated that there were no notified recalls and to date has been unable to correct the problem. On or about January 2021, I filed a report about safety problems with the National Highway Traffic Safety Administration regarding mitigating vehicular issues.

These problems of NHTSA ID Numbers: 10211667, 10210206, 10178174, 10176194, 10190038, 10183960, and 22V056000. The referenced issues considerably weaken the intended use, impairing the vehicle's appraisal, and construct a significant welfare risk. Therefore, according to Chapter 2301, Subchapter M of the Texas Occupations Code Annotated, I expect you to REPLACE the vehicle. Due to the lack of sufficient communication and failure to acknowledge wrongdoing and potentially posing a risk to thousands of Hyundai motor vehicle security, which violates Title 49, Chapter 30 of The United States Code for Motor Vehicle Safety.

Don't hesitate to get in touch with me upon receipt of this letter at the above address or telephone number to arrange a mutually convenient date and time for you to have an opportunity to inspect my vehicle and make any necessary repairs.

Sincerely,
[REDACTED]

CC
National Highway Traffic Safety Administration

A

[Redacted]
ubbock, TX

U.S. POSTAGE



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Avenue SE
Washington, DC 20590

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