

U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 02-FEB-2021 APR 07 2021		Repository ☐ Reference No. 11394302	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	State	Zip Code	Evening Telephone Number		
ALEXANDRIA	VA				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FADP3N2XL3		Make FORD	Model FOCUS	Model Year 2018	
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City	State	Zip Code		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 25-JAN-2021	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 074000 FUEL/PROPULSION SYSTEM (PWS), 070000 FUEL SYSTEM, GASOLINE				Failure Mileage 42000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2018 FORD FOCUS. THE CONTACT STATED THAT THE CHECK ENGINE WARNING LIGHT ILLUMINATED AT VEHICLE START-UP. THE CONTACT TOOK THE VEHICLE TO AN INDEPENDENT MECHANIC WHO INFORMED HIM THAT THE VEHICLE HAD A DEFECTIVE STUCK OPEN CANISTER PURGE VALVE. DAYS LATER WHILE AT A STOP LIGHT, THE VEHICLE STALLED WITHOUT WARNING WHILE DEPRESSING THE ACCELERATOR PEDAL. THE CONTACT RESTARTED THE VEHICLE AFTER SOME TIME AND RESUMED NORMAL DRIVING. THE CONTACT THEN CALLED OURISMAN FORD LINCOLN OF ALEXANDRIA (6129 RICHMOND HWY, ALEXANDRIA, VA 22303) WHERE HE WAS INFORMED THAT THERE WERE NO RECALLS ON THE VEHICLE. UPON INVESTIGATION, THE CONTACT DISCOVERED NHTSA CAMPAIGN NUMBER: 18V735000 (FUEL SYSTEM, GASOLINE) WHICH HE LINKED TO THE FAILURE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 42,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

ASHU AUTO REPAIR & BODY SHOP

2515 S Shirlington Rd. Arlington, VA 22206
 PHONE L1: (571) 332-3255 | PHONE L2: (571) 970-4180
 EMAIL: ashuaautorepair@gmail.com | STATE REG. NO: 461062929



Date Written : 2/3/2021
 Service Writer : admin
 Technician : Anteneh Abebe

INVOICE NO. :
 ESTIMATE REF NO. :
 PROMISE DATE :

Customer :
 Address : Alexandria, VA

Cell :
 Email :

Work : () -

Vehicle : 2018 Ford FOCUS TITANIUM
 Engine : 2.0L I4 F DOHC 16V
 License Plate :
 Mileage In :

VIN : 1FADP3N2XJ
 Mileage Out :

Description of Parts

Purge Valve P/N 911777WP

Price	QTY	Extended
81.00	1	81.00

All Parts are NEW Unless Shown as Used.

Description Of Labor or Service

Replace Purge Valve

INVOICE NO.	LABOR	PRICE	QTY	EXTENDED
	Replace Purge Valve	95.00	1	95.00

Thank You For Your Business

CUSTOMER COPY

VISA DEBIT
 AID: A0000000037070
 TVR: 80 80 00 80 00
 TS: 68 00

APPROVED

AMOUNT \$180.86

MID: 3770 Store: 4616 Term: 1301
 Batch # REF#
 02/03/21 PRN: 103478214968
 Trans ID: 481034652879002
 APPR CODE: 037167
 VISA
 Chip

SALE

ASHU AUTO REPAIR SHOP IN
 2515 S SHIRLINGTON ROAD
 ARLINGTON, VA 22206

TERMS: I hereby authorize the repair work herein so that you are not responsible for loss or damage to vehicle beyond your control or for any delays caused by supplier or transporter. I hereby grant you and/or your described on streets, highways, or elsewhere for the pursuant to said express garage keeper's lien, I have no right of possession to the above vehicle until the repairs have been paid in full or until you or your employees have voluntarily released the vehicle to me. At the discretion of Ashu Auto Repair & Body Shop, Inc. a storage charge of \$ 65.00 per day will be levied for vehicles left 48 hours after completion of repairs.

COMPLETION STATEMENT: Replaced parts either were returned to me or I authorized repair facility to dispose them. Before removing vehicle from facility I have examined vehicle and its content and find them to be in the same condition as when vehicle arrived at facility.

X _____

ALL REPAIRS PROPERLY PERFORMED P.A. 300

X _____ Date: 2/3/2021

	81.00
	95.00
SUB TOTAL:	176.00
Tax1: (6 %):	4.86
TOWING:	0.00
DISPOSAL:	0.00
SHOP SUPPLIES:	0.00
Discount:	0.00
TOTAL:	180.86
Payment Applied:	180.86

BALANCE DUE: \$ 0.00

Paid By: VISA <-> Auth# 037167