

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**From:** [REDACTED]  
**Sent:** Tuesday, January 26, 2021 6:30 PM  
**To:** OVSCPublic (NHTSA) <[OVSCPublic@dot.gov](mailto:OVSCPublic@dot.gov)>  
**Subject:** Truth or fiction?

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello.

I have a 2012 Toyota Highlander that has a defect in the sensors for the tire pressure (including the spare) and I have taken it to the dealer several times. Whatever fix they are attempting is ineffective for any length of time and I do not need it anyway. The price of repair and replacement is beyond my means right now so I asked them to just shut it off. It's a useless nuisance in its present state. They told me it is against the law for them to disable that service.

I know on some cars you can disable the airbag without consequence. That seems of greater importance than a low tire.

The tires are all at perfect pressure yet the warning light remains on. Is there actually a law that says this feature can't be disabled? If so, what year did it go into effect? I will buy a car that's older just to put this headache behind me!

[REDACTED]  
Fort Collins CO [REDACTED]