

U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 01-FEB-2021 MAR 3 1 2021		Repository <input type="checkbox"/> Reference No. 11391026		
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]		
Address [REDACTED]		Evening Telephone Number [REDACTED]				
City MESA	State AZ	Zip Code [REDACTED]				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FDXE4FS1K [REDACTED]		Make THOR MOTOR COACH	Model FOUR WINDS	Model Year 2020		
Date Purchased 4/16/2020	Dealer's Name and Telephone Number Lazydays RV		Engine: No: Cylinders 10	Fuel Type: Gas		
Original Owner <input checked="" type="checkbox"/>	Dealer's City Tucson	State AZ	Zip Code 85714			
Transmission Type <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain Ford 450	Multiple Failure: Yes-Twice		Incident Date(s) 01-MAY-2020 10/10/20		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 162000 STRUCTURE: BODY Slide			Failure Mileage 8000	Failure Speed 0 65 mph		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured - 0 -	Number of Deaths - 0 -	Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2020 THOR MOTOR COACH FOUR WINDS. THE CONTACT STATED THAT WHILE DRIVING ON A WINDY DAY AT VARIOUS SPEEDS, THE DRIVER'S SIDE SLIDE-OUT EXTENDED WITHOUT WARNING. THE CONTACT PULLED OVER TO RE-INSERT THE SLIDE-OUT. THE VEHICLE WAS TAKEN TO LA MESA RV CENTER MESA (1740 S MESA DR, MESA, AZ 85210, (833) 892-6542) WHERE THE TECHNICIAN WAS UNABLE TO DUPLICATE THE FAILURE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 8,000.						
I have notified Thor Motor Coach!						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

No slide locks are available for this Motor home

as I watch the Internet - these Motor homes - it is not an uncommon problem -

ATTACH ADDITIONAL SHEETS IF NECESSARY

PHOENIX AZ 852

17 MAR 2021PM 6 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?

If so:
Use the enclosed
form to file a report.



or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

