

FOR AGENCY USE ONLY 100148	
Date Received 25-JAN-2021	Repository <input type="checkbox"/> Reference No. 11389770
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline	
U.S. Department of Transportation National Highway Traffic Safety Administration	
OWNER INFORMATION (Type or Print)	
Name	Daytime Telephone Number
Address	E-mail Address
City HARBOR SPRINGS	Evening Telephone Number
State MI	
Zip Code	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>	
VEHICLE INFORMATION	
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTDKN3DU1B	Make TOYOTA
Model PRIUS	Model Year 2011
Date Purchased 2011	Dealer's Name and Telephone Number FERNELIUS 231-627-5673
Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City CHEBOYGAN, MI
State MI	Zip Code 49721
Transmission Type <input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain
Multiple Failure: TWICE	Incident Date(s) 01-JAN-2019 2017
FAILED COMPONENT(S)/PART(S) INFORMATION	
Vehicle Component Code: 030000 BRAKES (PWS)	Failure Mileage 78000
	Failure Speed 10 MPH
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE	
Tire Make	Tire Model (Name or Number)
Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair
Failure Location:	
Tire Component Code	Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE	
Make:	Date Manufactured:
Model No./Name:	
Seat Type:	Installation System:
Child Seat Component Code:	Failed Part:
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>	
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Number of Persons Injured 0	Number of Deaths 0
Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).	
TL* THE CONTACT OWNS A 2011 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE PRESSING THE BRAKE PEDAL TO STOP, THE PEDAL HAD EXTENDING TO THE FLOOR RESULTING THE BRAKING DISTANCE TO BE EXTENDED. THE CONTACT INDICATED ON TWO SEPARATE OCCASIONS WHILE THE FAILURE OCCURRED THE VEHICLE MADE CONTACT WITH AN OBJECT AND A POLE. THE CAUSE OF THE FAILURE WAS NOT DETERMINED. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER FERNELIUS FORD LOCATED AT 10459 N STRAITS HWY, CHEBOYGAN, MI 49721 WHO WAS UNABLE TO DETERMINE THE CAUSE OF THE FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 78,000.	
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Turning into my DRIVEWAY - the brake pedal went down to the FLOOR BOARD and side swiped my MOBILE HOME

2ND TIME BRAKE PEDAL WENT DOWN TO THE FLOOR BOARD and I HIT A POLE ONLY DAMAGED WAS TO MY TOYOTA

NO INJURIES

ATTACH ADDITIONAL SHEETS IF NECESSARY

Harbor Spgs., MI

TRAVERSE CITY MI 496

Harbor Spgs., MI

29 MAR 2021PM 3 L

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-8382

Official Business Penalty for Private Use \$300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NEF-100 1200 New Jersey Avenue SE, Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:



Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

safercar.gov