

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: FW: Follow up to ODI Complaint ----- 11389444-----
Date: Sunday, February 7, 2021 10:52:25 AM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

I have made the required revisions.

On Fri, Feb 5, 2021 at 11:26 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22-JAN-2021

Repository []

Reference No. 11389444

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City [Redacted] State FL Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5ZT2PUKB7K-[Redacted]
Make: FOREST RIVER Model: PUMA Model Year: 2019
Date Purchased: [Redacted] Dealer's Name and Telephone Number: [Redacted] Engine: No: Cylinders: [Redacted] Fuel Type: [Redacted]
Original Owner: [Redacted] Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Transmission Type: [Redacted] Antilock Brakes: [Redacted] Powertrain: [Redacted] Multiple Failure: [Redacted] Incident Date(s): 01-OCT-2019
Cruise Control: [Redacted]

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 200000 WHEELS Failure Mileage: 10000 / 5,000 Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: CASTLE ROCK Tire Model (Name or Number): [Redacted] Tire Size (Example P225/65R15): 205/75/R14 LOAD D
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment: [Redacted] Prior Repair: [Redacted] Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: [] Yes [X] No Fire: [] Yes [X] No Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS 2019 FORREST RIVER PUMA RV CAMPER. EQUIPPED WITH CASTLE ROCK TIRES, TIRE LINE: NOT AVAILABLE AND TIRE SIZE ST 205/75/R14/ LOW RANGE D. MANUFACTURE DATE 9/1/2/18. THE CONTACT STATED HE PURCHASED THE VEHICLE WITH FOUR NEW TIRES TWO YEARS AGO, AND RECENTLY THE CONTACT TOOK THE VEHICLE TO DEALER TO GET NEW TIRE FOR HIS SPARE AND WHEN THE DEALER INSPECTED HIS VEHICLE THE CONTACT WAS INFORMED THAT THEY HAD TO REPLACE ALL FOUR TIRES ON THE VEHICLE DUE TO TREAD WEAR SEPARATING FROM THE RIM. THE TIRE WERE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE, THE FAILURE MILEAGE ON TIRE WAS 10,000.

5,000 LOAD

ACTUALLY we HAD 2 OF THE TIRES BLOW OUT prior TO my MECHANIC inspecting the other 2

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.