

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Safety issue
Date: Monday, February 8, 2021 9:15:19 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Sunday, February 07, 2021 1:19 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Safety issue

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Sent from [Mail](#) for Windows 10



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

13-JAN-2021

Repository ☐

Reference No.
11387896

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City PUEBLO

State CO

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3D7UT2HL8BG [REDACTED]

Make
RAM

Model
2500

Model Year
2011

Date Purchased

Dealer's Name and Telephone Number
Pueblo Dodge

Engine:
No: Cylinders

Fuel Type:

Original Owner
☒

Dealer's City
Pueblo

State
Co

Zip Code

Diesel

Transmission Type
Automatic

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Multiple Failure:
occured about 4 times

Incident Date(s)
01-JAN-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 010000 STEERING, 030000 BRAKES (PWS)

Failure Mileage
75000

Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 RAM 2500. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 65 MPH AND MAKING A LEFT TURN, THE BRAKING SYSTEM MALFUNCTIONED AND THE VEHICLE WOULD NOT IMMEDIATELY SLOW DOWN. ADDITIONALLY, THE POWER STEERING FAILED CAUSING THE STEERING WHEEL TO BECOME DIFFICULT TO TURN. THE CONTACT INDICATED THAT THE FAILURE HAD OCCURRED ON FOUR SEPARATE OCCASIONS AND OCCURRED WHILE THE RPM WAS BELOW 700 RPM. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO WAS UNABLE TO DUPLICATE THE FAILURE. NO REPAIRS WERE PERFORMED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. A DEALER WAS NOT CONTACTED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 75,000.

Failure occurred after braking and going about 20 mph after the rpm's drop to about 700

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.