

U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Name: [REDACTED]		Date Received: 12-JAN-2021 MAR 17 2021		Repository <input type="checkbox"/> Reference No. 11387666	
Address: [REDACTED]		Daytime Telephone Number: [REDACTED]		E-mail Address: [REDACTED]	
City: ESSEX		State: MO		Zip Code: [REDACTED]	
Evening Telephone Number: [REDACTED]					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C4NJPA4GD [REDACTED]		Make: JEEP	Model: PATRIOT	Model Year: 2016	
Date Purchased: 02-19-2016	Dealer's Name and Telephone Number: <i>Maclan Chrysler jeep 877-758-6048</i>		Engine: No. Cylinders	Fuel Type: <i>gas</i>	
Original Owner: <input checked="" type="checkbox"/>	Dealer's City: <i>Cape Girardeau</i>	State: <i>MO</i>	Zip Code: <i>63701</i>		
Transmission Type: <i>4CL</i>	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure: <i>yes</i>	Incident Date(s): 14-OCT-2020	
<input checked="" type="checkbox"/> Cruise Control					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 060000 ENGINE (PWS) <i>TIPM-brain</i>			Failure Mileage: 35000	Failure Speed: <i>55 mph</i>	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: <i>0</i>	Number of Deaths: <i>0</i>	Reported to Police: <i>N</i>	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2016 JEEP PATRIOT. THE CONTACT STATED THAT THE VEHICLE STALLED WHILE DRIVING, WITHOUT WARNING. THE VEHICLE WAS TAKEN TO HARRY BLACKWELL DODGE CHRYSLER JEEP RAM (1660 W BUSINESS U.S. 60, DEXTER, MO 63841) AND WAS DIAGNOSED THAT THE TOTALLY INTEGRATED POWER MODULE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT YET REPAIRED. THE CONTACT STATED THAT THE DEALER PREVIOUSLY COMPLETED AN UPDATE DUE TO THE SAME FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND INFORMED THE CONTACT THAT THE VIN WAS NOT UNDER A RECALL AND THAT THE POWER TRAIN WARRANTY WAS NOT COVERED. ADDITIONALLY, THE REGULAR WARRANTY WAS EXPIRED. THE CONTACT WAS REFERRED TO NHTSA. THE FAILURE MILEAGE WAS APPROXIMATELY 35,000.					
<i>Repair was going to be over 12000 \$1,200.00 - traded vehicle Only had 35,799 miles x Would not start</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Trade in value was only \$5000.00
Should have been around 9,800.00

ATTACH ADDITIONAL SHEETS IF NECESSARY

SAINT LOUIS MO 630

27 FEB 2021 PM 6 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE



**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration