

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI# 11384815
Date: Tuesday, February 9, 2021 2:19:42 PM

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I want to give you more information regarding my vehicle and other vehicles that have had the same problems. Recently my step-daughter had the same problem with her 2017 BMW X-3 and now there are two lawsuits against BMW for its failed parts. The first class action is [REDACTED] and the second is [REDACTED]. The first class action is for the replacement of one failed electric coolant pump and one failed engine coolant thermostat. Because of these failed part, I needed to replace my engine with only 84K miles. The second class action is for a failed timing chain module and/or oil pump drive chain modules. My step daughter's vehicle is just being repaired because I caught it in time before the engine seized. The cost to her is over \$2,000 and the Service Manager confirmed at Otto BMW that the entire heat exchange was faulty and caused the problem. There are thousands of unsafe BMW on the road where the vehicle/engine can suddenly died and have no power. This is exactly what happened to me while driving. My engine completely shutdown and it was seized and locked. I would like this to be added to force BMW to make good on all our expenses. BMW is suppose to be a luxury car and the "ultimate driving machine"! It is neither and the NHTSA need to reprimand them for producing an inferior vehicle with inferior parts. Ironical how both vehicle in the family at the same address had major issues and both under 90K. BMW are supposed to last! If you look up both class actions, it will speak volumes about their inferior parts and engines. Please contact me if you need any additional information. Thank you, [REDACTED]

[REDACTED]
 [REDACTED]
 West Islip, New York [REDACTED]
 [REDACTED]

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 Quality Control Analyst



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