

December 1, 2020

DEC 10 '20 6:50 PM
CRD NEF 109 MAIL

National Highway Safety Transportation Admn.

1200 New Jersey Ave. SE

Washington, D.C. 20590


Over one month ago I received an (Interim Notice) Important Safety Recall notice from Hyundai. (See attachment #1) Along with thousands of other Hyundai Santa Fe owners, I was informed that since my Hyundai could "Catch Fire "at any time, I should not park it in a garage.

My Hyundai has set outside for the last 7 weeks and I guess it will stay there until Hyundai does something. To date there has not been any update from Hyundai to us. The dealer we bought the Santa Fe from is in the same situation we are in, waiting for Corporate Hyundai to take action.

I now see where the National Highway Traffic Safety Administration has fined Hyundai 210 million dollars. How does this action help me unless I am to get a portion of it to purchase a vehicle that is not prone to catching fire?

It is a safe bet that Hyundai finds the repair to fix this issue extremely expensive so they are procrastinating.

As the Federal Organization whose job it is to work these issues, what are you doing to speed up the recall remedy? When can I expect to have a "Fire Free" prone SUV to drive?


Cc: Congressman Andy Biggs



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 20V-520
Hyundai Recall Number: 194



IMPORTANT SAFETY RECALL (INTERIM NOTICE)

2013 – 2015 Santa Fe Sport
Anti-lock Brake System (ABS)

This is an important Safety Recall.

- We are currently preparing the remedy. **We will notify you when the remedy is ready.**
- For updated information, you can visit:

www.HyundaiUSA.com/Campaign194

This notice applies to your Hyundai, VIN: 5XYZU3LA7E [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above. Hyundai is conducting a safety recall in the United States to repair the Anti-lock Brake System ("ABS") modules in certain model year 2013 – 2015 Hyundai Santa Fe Sport vehicles produced by Kia Motor Manufacturing Georgia ("KMMG").

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently making preparations to implement the safety recall remedy which when available, will be performed at no cost to you. We will send you another notification when the remedy is available.

What is the problem?

The subject vehicles are equipped with Anti-lock Brake System ("ABS") modules that could leak brake fluid internally and cause an electrical short over time. The piston seals in the ABS module's hydraulic valve unit could leak brake fluid into the electronic control unit ("ECU"). An electrical short in the ABS module could increase the risk of an engine compartment fire.

What should you do in the interim?

We appreciate your patience. Hyundai is currently making preparations to implement the recall remedy. You will receive a second notification letter when the remedy is available. **In the interim, park your vehicles outside, and if the Malfunction Indicator Light is illuminated in your vehicle, you should seek service at your Hyundai dealer as soon as possible.** For updated information regarding this recall, please visit:

www.HyundaiUSA.com/Campaign194

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America



PHOENIX AZ 852
1 DEC 2020 PM 8 L



National Highway Safety Transportation Admin
1200 New Jersey Ave SE.
Washington, D.C. 20590

20590-

