

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint -----11383667 -----
Date: Thursday, January 28, 2021 11:18:31 AM

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It is a faulty apim module.Ford had previous problems with my touch screens with a law suit . This seems to be a common problem with Ford .The screen can be distracting and a driving safety hazard with out use of voice commands and navigation.

Sent from my iPhone

> On Jan 28, 2021, at 9:08 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:
 >
 > Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
 > NHTSA/Office of Defects Investigation
 >
 >
 > [REDACTED]