

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: Follow up to ODI Complaint -----11383520 -----
Date: Thursday, January 14, 2021 3:42:59 PM

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contacted manufacturer again and asked for another windshield replacement and was told that the debris in the glass was a normal characteristic and no replacement is warranted., but the defect is still there.

From: EVOQ (NHTSA) <EVOQ@dot.gov>
Sent: Tuesday, January 12, 2021 2:09 PM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint -----11383520 -----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation