

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                        |                                                                                                                 |                                 |                            |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------|----------------------------|--|
| U.S. Department of Transportation<br>National Highway Traffic Safety Administration                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                        | To Report Vehicle Safety Defects<br>1-888-DASH-2-DOT<br>(1-888-327-4236)<br>INTERNET: www.nhtsa.dot.gov/hotline |                                 | FOR AGENCY USE ONLY 100148 |  |
| Date Received<br>14-DEC-2020                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                        | Repository <input type="checkbox"/>                                                                             |                                 |                            |  |
| Reference No.<br>11383310                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                        |                                                                                                                 |                                 |                            |  |
| OWNER INFORMATION (Type or Print)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                        |                                                                                                                 |                                 |                            |  |
| Name: [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                        | Daytime Telephone Number: [REDACTED]                                                                            |                                 | E-mail Address: [REDACTED] |  |
| Address: [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                        | Evening Telephone Number: [REDACTED]                                                                            |                                 |                            |  |
| City<br>CAMBRIDGE CITY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | State<br>IN                                                                            | ZIP Code<br>[REDACTED]                                                                                          |                                 |                            |  |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                                                                                                                     |                                                                                        |                                                                                                                 |                                 |                            |  |
| VEHICLE INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                        |                                                                                                                 |                                 |                            |  |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>ZACNJAA8X [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                        | MAKE<br>JEEP                                                                                                    | Model<br>RENEGADE               | Model Year<br>2020         |  |
| Date Purchased<br>June 2020                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Dealer's Name and Telephone Number<br>WETZEL Dodge (765) 966-7000                      |                                                                                                                 | Engine<br>No. Cylinders<br>4    | Fuel Type<br>GAS           |  |
| Original Owner<br><input checked="" type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Dealer's City<br>Richmond                                                              | STATE<br>IN                                                                                                     | ZIP Code<br>47574               |                            |  |
| Transmission Type<br><input type="checkbox"/> Automatic<br><input type="checkbox"/> Cruise Control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Powertrain                                                                             | Multiple Failure                                                                                                | Incident Date(s)<br>09-Dec-2020 |                            |  |
| FAILED COMPONENT(S)/PART(S) INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                        |                                                                                                                 |                                 |                            |  |
| Vehicle Component Code: 140000 AIR BAGS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                        | Failure Mileage<br>11900.0                                                                                      | Failure Speed<br>40             |                            |  |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                        |                                                                                                                 |                                 |                            |  |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Tire Model (Name or Number)                                                            |                                                                                                                 | Tire Size (Example P215/65R15)  |                            |  |
| DOT No. (Example: DOTM1 98C026)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <input type="checkbox"/> Original Requirement<br><input type="checkbox"/> Prior Repair | Failure Location:                                                                                               |                                 |                            |  |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                        |                                                                                                                 | Tire Failure Type:              |                            |  |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                        |                                                                                                                 |                                 |                            |  |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Date Manufactured:                                                                     | Model No./Name:                                                                                                 |                                 |                            |  |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Installation System:                                                                   |                                                                                                                 |                                 |                            |  |
| Child Seat Component Code: Failed Part:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                        |                                                                                                                 |                                 |                            |  |
| APPLICABLE INCIDENT INFORMATION<br>(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                        |                                                                                                                 |                                 |                            |  |
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No            | Number of Persons Injured<br>2                                                                                  | Number of Deaths                | Reported to Police<br>Y    |  |
| Narrative Description of Incident(s), Crash(es), Injury(ies).<br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old parts available).                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                        |                                                                                                                 |                                 |                            |  |
| TL-THE CONTACT OWNS A 2020 JEEP RENEGADE. THE CONTACT STATED THAT WHILE DRIVING AT 40 MPH ANOTHER VEHICLE TURNED IN FRONT OF HIS VEHICLE AND CAUSED THE CONTACT TO CRASH INTO THE PASSENGER SIDE. THE AIR BAGS DID NOT DEPLOY AND THE VEHICLE WAS TOWED FROM THE CRASH SITE. THE CONTACT AND HIS PASSANGER BOTH HAD TO BE TRANSPORTED TO THE HOSPITAL WITH SEVERE BRUISES CAUSED BY THE SEATBELTS. A POLICE REPORT WAS FILED. THE ENTIRE FRONT OF THE VEHICLE WAS DAMAGED AND THE ESTIMATE FOR THE REPAIRS FROM THE INDEPENDENT MECHANIC'S WAS AROUND \$9,500. THE VEHICLE WAS UNREPAIRED. THE DEALER AND MANUFACTURER HAD NOT BEEN CONTACTED YET. THE FAILURE MILEAGE WAS 11,900. TF |                                                                                        |                                                                                                                 |                                 |                            |  |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                        |                                                                                                                 |                                 |                            |  |
| ATTACH ADDITIONAL SHEETS IF NECESSARY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                        |                                                                                                                 |                                 |                            |  |
| The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical                                                                                                                                                                |                                                                                        |                                                                                                                 |                                 |                            |  |



Jan. 21. 2021 6:12AM

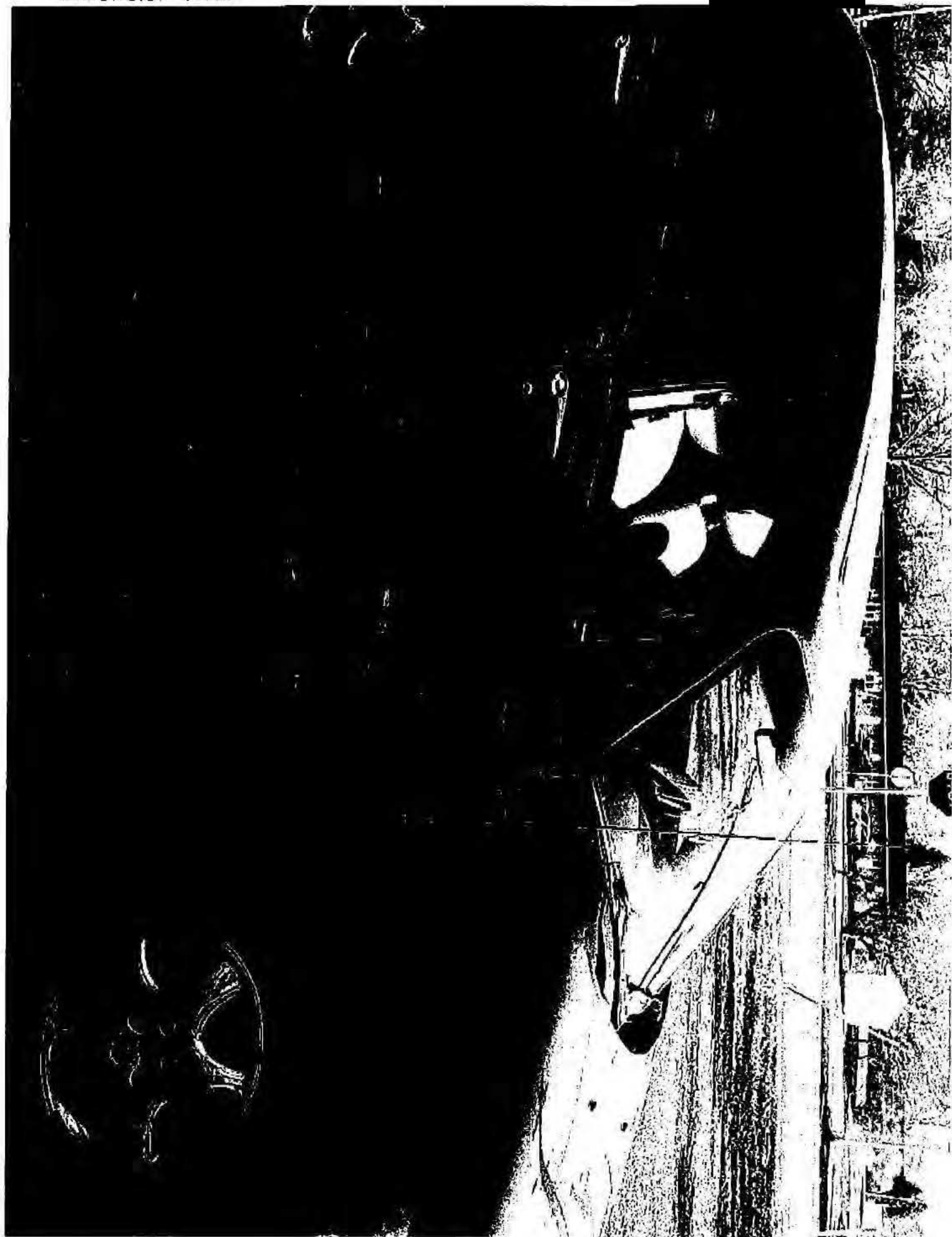




Jan. 21. 2021 6:13AM



Jan. 21. 2021 6:14AM





Jan. 21. 2021 6:14AM

## Progressive Southeastern Ins Co

## TOTAL LOSS

Estimate ID

Claim Number

Owner

Insured

Appraiser

APRIL BAUSLEY

(317) 416-7562 (Work)

a142971@progressive.com

Classification

None

Supplemented By

APRIL BAUSLEY

(317) 416-7562 (Work)

a142971@progressive.com

Classification

None

## Progressive Southeastern Ins Co

Claim Number

Deductible

500.00 - Not Waived

Reported Date

12/10/2020

Loss Date

12/09/2020

Inspection Site

Riley & Sons Collision - New Ca  
stle (NW)421 New York Ave NW - Snyd  
er

er

New Castle, IN 47362

## 2020 Jeep Renegade Sport 4 Door Utility 2.4L 4 Cyl Gas Injected FWD

License

VIN

ZACNJAABXLP

Condition

Very Good

Drivable

No

Odometer

11856

Mitchell Service Code

912142

Primary Point of Impact

Front (12)

Options

Air Conditioning

AM-FM Stereo

Anti-Lock Brake Sys. (ABS)

Automatic Headlights

Auxiliary Input

Bluetooth Wireless

Cloth Seat

Cruise Control

Daytime Running Lights

Driver-Front Air Bag

Connectivity

Electronic Stability Control

First Row Bucket Seat

Heated Mirror

Keyless Entry System

Electric Defogger

Left-Curtain Air Bag

MP3 Player

Passenger-Front Air Bag

Power Door Locks

Power Remote Mirror

|                     |                                             |                             |                  |                                      |
|---------------------|---------------------------------------------|-----------------------------|------------------|--------------------------------------|
| Power Steering      | Power Windows                               | Rear Bench Seat             | Rear Gate Wiper  | Rear Spoiler                         |
| Rearview Camera     | Second Row Side Airbag With Head Protection | Side Airbags                | Smart Key System | Steering Wheel Mounted Audio Control |
| Tilt Steering Wheel | Tire Pressure Monitoring System             | Traction Control/Electronic | Trip Computer    |                                      |

## 2020 Jeep Renegade Sport

Parts Profile  
IND NORTHEAST Part  
Profile All Part

Parts Profile Version  
12.0

| Line #             | Description                              | LABOR          |          |             | PART            |                   |     |             |     |
|--------------------|------------------------------------------|----------------|----------|-------------|-----------------|-------------------|-----|-------------|-----|
|                    |                                          | Operation      | Type     | Total Units | Type            | Number            | Qty | Total Price | Tax |
| Information Labels |                                          |                |          |             |                 |                   |     |             |     |
| S1 1               | 200227 Inform Label Emission Information | Remove/Replace | Body     | 0.0         | New             | N.A.              | 1   | \$10.00*    | Yes |
| Front Bumper       |                                          |                |          |             |                 |                   |     |             |     |
| 2                  | AUTO Frt Bumper Cover Assy               | Overhaul       | Body     | 3.2#        | Existing        |                   |     |             |     |
| 3                  | 201444 Frt Bumper Cover                  | Remove/Replace | Body     | INC#        | New             | 6VM44TZAA         | 1   | \$400.00    | Yes |
| 4                  | AUTO Frt Bumper Cover                    | Refinish Only  | Refinish | 2.2 C       |                 |                   |     |             |     |
| 5                  | AUTO R Fender Wheel Opening Mldg         | Remove/Install | Body     | INC#        |                 |                   |     |             |     |
| 6                  | AUTO L Fender Wheel Opening Mldg         | Remove/Install | Body     | 0.4#        |                 |                   |     |             |     |
| 7                  | 201394 Frt Grille Reinforcement          | Remove/Replace | Body     | INC#        | Aftermarket New | CH1036166         | 1   | \$62.00     | Yes |
| 8                  | 202069 R Frt Bumper Bracket              | Remove/Replace | Body     | INC         | New             | 68247394AA        | 1   | \$27.10     | Yes |
| 9                  | 202070 L Frt Bumper Bracket              | Remove/Replace | Body     | INC         | New             | 68247398AA        | 1   | \$9.60      | Yes |
| 10                 | 201661 R Frt Bumper Fog Lamp Bezel       | Remove/Replace | Body     | INC         | New             | 6VQ41TZAA         | 1   | \$73.35     | Yes |
| 11                 | AUTO R Frt Bezel                         | Refinish Only  | Refinish | 0.3 C       |                 |                   |     |             |     |
| 12                 | 201662 L Frt Bumper Fog Lamp Bezel       | Remove/Replace | Body     | INC         | New             | 6VQ42TZAA         | 1   | \$73.35     | Yes |
| 13                 | AUTO L Frt Bezel                         | Refinish Only  | Refinish | 0.3 C       |                 |                   |     |             |     |
| 14                 | 201663 R Frt Bumper Opening Cover        | Remove/Replace | Body     | INC         | New             | 6VP54LXHAA        | 1   | \$28.70     | Yes |
| 15                 | 201664 L Frt Bumper Opening Cover        | Remove/Replace | Body     | INC         | New             | 6VP56LXHAA        | 1   | \$28.70     | Yes |
| 16                 | 201460 Frt Lwr Bumper Cover              | Remove/Replace | Body     | INC         | New             | 6XD54LXHAA        | 1   | \$830.00    | Yes |
| 17                 | 202045 Frt Bumper Shutter Assy           | Remove/Replace | Body     | INC         | New             | 7BQ94LXHAA        | 1   | \$91.70     | Yes |
| S2 18              | 201468 Frt Bumper Impact Bar             | Remove/Replace | Body     | INC#        | New             | 68439592AA        | 1   | \$439.00    | Yes |
| Grille             |                                          |                |          |             |                 |                   |     |             |     |
| 19                 | 202035 Grille                            | Remove/Replace | Body     | INC#        | New             | 6VN65TRMAA        | 1   | \$0.00      | Yes |
| 20                 | AUTO Frt Bumper Cover                    | Remove/Install | Body     | INC#        |                 |                   |     |             |     |
| 21                 | 201678 Grille Insert                     | Remove/Replace | Body     | INC#        | New             | ORDER FROM DEALER | 1   | \$141.00    | Yes |
| 22                 | 201670 Grille Support                    | Remove/Replace | Body     | INC#        | New             | 6VN04LXHAA        | 1   | \$122.00    | Yes |
| 23                 | 201671 Grille Reinforcement              | Remove/Replace | Body     | INC#        | New             | 7FM04LXHAA        | 1   | \$125.00    | Yes |
| Front Lamps        |                                          |                |          |             |                 |                   |     |             |     |
| 24                 | 201607 R Headlamp Assembly               | Remove/Replace | Body     | INC#        | New             | 68438887AA        | 1   | \$225.00    | Yes |
| 25                 | AUTO Headlamps                           | Check/Adjust   | Body     | 0.4         |                 |                   |     |             |     |
| 26                 | 201688 L Headlamp Assembly               | Remove/Replace | Body     | INC#        | New             | 68516361AA        | 1   | \$224.00    | Yes |
| 27                 | 202039 R Frt Park/Signal Lamp Assembly   | Remove/Replace | Body     | INC#        | New             | 68439334AA        | 1   | \$129.00    | Yes |
| 28                 | 202041 L Frt Park/Signal Lamp Assembly   | Remove/Replace | Body     | INC#        | New             | 68439336AA        | 1   | \$132.00    | Yes |
| 29                 | 201713 L Front Side Marker Lamp Assembly | Remove/Replace | Body     | 0.2#        | New             | 68256050AA        | 1   | \$31.50     | Yes |

Hood

| Line #                     | Description                             | LABOR          |            |             | PART            |            |     |             |     |
|----------------------------|-----------------------------------------|----------------|------------|-------------|-----------------|------------|-----|-------------|-----|
|                            |                                         | Operation      | Type       | Total Units | Type            | Number     | Qty | Total Price | Tax |
| 30 200390                  | Hood Panel (Alum)                       | Remove/Replace | Body       | 0.9         | New             | 68259730AA | 1   | \$669.00    | Yes |
| 31 AUTO                    | Hood Outside                            | Refinish Only  | Refinish   | 2.9 C       |                 |            |     |             |     |
| 32 AUTO                    | Add For Hood Underside                  | Refinish Only  | Refinish   | 1.4 C       |                 |            |     |             |     |
| 33 200391                  | Hood Insulator                          | Remove/Install | Body       | INC         | Existing        |            |     |             |     |
| 34 200641                  | Hood Adhesive Nameplate                 | Remove/Replace | Body       | 0.1         | New             | 68477411AA | 1   | \$51.00     | Yes |
| 52 35 200512               | R Hood Latch                            | Remove/Replace | Body       | 0.3         | New             | 68479174AA | 1   | \$50.25     | Yes |
| 52 36 200513               | L Hood Latch                            | Remove/Replace | Body       | 0.3         | New             | 68479174AA | 1   | \$50.25     | Yes |
| 52 37 200514               | R Hood Striker                          | Remove/Replace | Body       | INC         | New             | 68269788AA | 1   | \$16.60     | Yes |
| 52 38 200517               | L Hood Striker                          | Remove/Replace | Body       | INC         | New             | 68269788AA | 1   | \$16.60     | Yes |
| 52 39 200522               | Hood Decal                              | Remove/Replace | Body       | 0.8#        | New             | 68247413AA | 1   | \$142.00    | Yes |
| Cooling                    |                                         |                |            |             |                 |            |     |             |     |
| 40 200681                  | Cooling Radiator -M                     | Remove/Replace | Mechanical | 0.4#        | Aftermarket New | RAD13533   | 1   | \$106.75    | Yes |
| 41 AUTO                    | Cooling Unit Assy -M                    | Remove/Install | Mechanical | 1.6#        |                 |            |     |             |     |
| 42 AUTO                    | Vacuum-Fill & Bleed Cooling System      | Remove/Replace | Body       | 0.8         |                 |            |     |             |     |
| Trans Oil Cooler           |                                         |                |            |             |                 |            |     |             |     |
| 43 200406                  | Trans Oil Cooler -M                     | Remove/Replace | Mechanical | 1.0#        | New             | 68285108AA | 1   | \$275.00    | Yes |
| A/C / Heater / Ventilation |                                         |                |            |             |                 |            |     |             |     |
| 44 200419                  | A/C Condenser -M                        | Remove/Replace | Mechanical | 1.2#        | Aftermarket New | CND4921    | 1   | \$191.00    | Yes |
| 45 AUTO                    | R Headlamp Assy                         | Remove/Install | Body       | INC#        |                 |            |     |             |     |
| 46 AUTO                    | Evacuate & Recharge A/C -M              | Remove/Replace | Mechanical | 1.4         |                 |            |     |             |     |
| Front Fender               |                                         |                |            |             |                 |            |     |             |     |
| 47 201293                  | R Fender Panel                          | Remove/Replace | Body       | 1.1#        | New             | 68307086AA | 1   | \$267.00    | Yes |
| 48 AUTO                    | R Fender Outside                        | Refinish Only  | Refinish   | 1.6 C       |                 |            |     |             |     |
| 49 AUTO                    | R Add To Edge Fender                    | Refinish Only  | Refinish   | 0.5 C       |                 |            |     |             |     |
| 50 AUTO                    | R Rocker Moulding                       | Remove/Install | Body       | 0.4         |                 |            |     |             |     |
| 51 201294                  | L Fender Panel                          | Repair         | Body       | 3.0#*       | Existing        |            |     |             |     |
| 52 AUTO                    | L Fender Outside                        | Refinish Only  | Refinish   | 1.6 C       | Existing        |            |     |             |     |
| 53 201300                  | L Fender Cover                          | Remove/Replace | Body       | 0.2         | New             | 68260444AA | 1   | \$33.00     | Yes |
| 54 201322                  | L Fender Liner                          | Remove/Install | Body       | 0.4r        | Existing        |            |     |             |     |
| 55 201324                  | L Fender Adhesive Nameplate             | Remove/Replace | Body       | 0.2         | New             | 68247406AA | 1   | \$47.10     | Yes |
| 56 201325                  | R Fender Wheel Opening Mldg             | Remove/Replace | Body       | INC#        | New             | 6TB74LX0AA | 1   | \$158.00    | Yes |
| Front Inner Structure      |                                         |                |            |             |                 |            |     |             |     |
| 57 201333                  | Frt Body Radiator Support               | Remove/Replace | Body       | 2.1#        | New             | 68439285AA | 1   | \$509.00    | Yes |
| 58 AUTO                    | Add To R&L/R&R Mechanical Components -M | Remove/Replace | Mechanical | 0.5#        |                 |            |     |             |     |
| 52 59 201396               | L Frt Frame Assembly                    | Refinish Only  | Refinish   | 0.5*        | Existing        |            |     |             |     |
| 60 900501                  | SPOT REFINISH                           |                |            |             |                 |            |     |             |     |
| 52 61 201604               | L Frt Section Side Rail                 | Remove/Replace | Body       | 5.5#        |                 |            |     |             |     |
| 52 62 201338               | L Frt Body Front Side Rail (HSS)        | Remove/Replace | Body       | 9.0#*       | New             | 68439583AA | 1   | \$729.00    | Yes |
| 63 201341                  | R Otr Frt Body Apron Reinf -S           | Remove/Replace | Body       | 4.0         | New             | 68246313AA | 1   | \$274.00    | Yes |
| 44 AUTO                    | R Otr Apron Reinforcement               | Refinish Only  | Refinish   | 1.0         |                 |            |     |             |     |
| 65 201356                  | Engine Wiring Harness -M                | Remove/Install | Mechanical | 0.0r        | Existing        |            |     |             |     |
| 66 201362                  | Engine Wiring Harness -M                | Remove/Install | Mechanical | 0.0r        | Existing        |            |     |             |     |
| 52 67 201909               | Control Module -M                       | Remove/Install | Mechanical | 0.8r        | Existing        |            |     |             |     |

| Line #                       | Description                            | Operation            | LABOR      |             | Type            | PART             |     |             |     |     |
|------------------------------|----------------------------------------|----------------------|------------|-------------|-----------------|------------------|-----|-------------|-----|-----|
|                              |                                        |                      | Type       | Total Units |                 | Number           | Qty | Total Price | Tax |     |
| Engine / Trans               |                                        |                      |            |             |                 |                  |     |             |     |     |
| 52 68 201632                 | Engine & Trans Assy -M                 | Remove/Install       | Mechanical | 9.5#        | Existing        |                  |     |             |     |     |
| Air Cleaner                  |                                        |                      |            |             |                 |                  |     |             |     |     |
| 69 201388                    | Upr Air Cleaner Hose                   | Remove/Replace       | Body       | 0.3         | New             | 68247360AA       | 1   | \$61.10     |     | Yes |
| Instrument Panel             |                                        |                      |            |             |                 |                  |     |             |     |     |
| 70 201639                    | Instrument Panel Assy -M               | Remove/Install       | Mechanical | 3.5#        | Existing        |                  |     |             |     |     |
| 71 AUTO                      | R Frt Door Assembly                    | Remove/Install       | Body       | 0.8         |                 |                  |     |             |     |     |
| 72 AUTO                      | L Frt Door Assembly                    | Remove/Install       | Body       | 0.8         |                 |                  |     |             |     |     |
| Front Door                   |                                        |                      |            |             |                 |                  |     |             |     |     |
| 73 200593                    | R Frt Door Outside                     | Blend                | Refinish   | 0.9 C       | Existing        |                  |     |             |     |     |
| 74 200136                    | L Frt Door Repair Panel                | Repair               | Body       | 1.0#*       | Existing        |                  |     |             |     |     |
| 75 AUTO                      | L Frt Door Outside                     | Refinish Only        | Refinish   | 1.6* C      | Existing        |                  |     |             |     |     |
| 76 900501                    | Modified Refinish With Full Clear Coat |                      |            |             |                 |                  |     |             |     |     |
| 77 200585                    | R Frt Rear View Mirror                 | Remove/Install       | Body       | 0.3         | Existing        |                  |     |             |     |     |
| 78 200586                    | L Frt Rear View Mirror                 | Remove/Install       | Body       | 0.3         | Existing        |                  |     |             |     |     |
| 79 200587                    | R Frt Otr Door Belt Moulding           | Remove/Install       | Body       | 0.3         | Existing        |                  |     |             |     |     |
| 80 200588                    | L Frt Otr Door Belt Moulding           | Remove/Install       | Body       | 0.3         | Existing        |                  |     |             |     |     |
| 81 200589                    | R Frt Door Applique                    | Remove/Install       | Body       | 0.3         | Existing        |                  |     |             |     |     |
| 82 200591                    | R Frt Door Moulding                    | Remove/Install       | Body       | 0.4         | Existing        |                  |     |             |     |     |
| 83 200175                    | R Frt Door Adhesive Nameplate          | Remove/Replace       | Body       | 0.2         | New             | 68267207AA       | 1   | \$47.10     |     | Yes |
| 84 201729                    | R Frt Door Trim Panel                  | Remove/Install       | Body       | 0.4         | Existing        |                  |     |             |     |     |
| 85 201730                    | L Frt Door Trim Panel                  | Remove/Install       | Body       | 0.4         | Existing        |                  |     |             |     |     |
| 86 200577                    | R Frt Otr Door Handle                  | Remove/Install       | Body       | 0.3         | Existing        |                  |     |             |     |     |
| 87 200578                    | L Frt Otr Door Handle                  | Remove/Install       | Body       | 0.3         | Existing        |                  |     |             |     |     |
| Additional Costs & Materials |                                        |                      |            |             |                 |                  |     |             |     |     |
| 52 88 936017                 | R12 FREON & OIL                        | Additional Cost      |            |             |                 |                  |     | \$25.00*    |     | Yes |
| 52 89 936019                 | Caulking Materials                     | Additional Cost      |            |             |                 |                  |     | \$25.00*    |     | Yes |
| 90 AUTO                      | Hazardous Waste Disposal               | Additional Cost      |            |             |                 |                  |     | \$3.00*     |     |     |
| 91 AUTO                      | Paint/Materials                        | Additional Cost      |            |             |                 |                  |     | \$582.40*   |     | Yes |
| Additional Operations        |                                        |                      |            |             |                 |                  |     |             |     |     |
| 52 92 933040                 | Program Computer Modules               | Additional Operation | Mechanical | 0.0         |                 |                  |     | \$325.00*   |     |     |
| 51 93 931128                 | Post Repair Scan                       | Additional Operation | Mechanical | 0.5*        |                 |                  |     | \$50.00*    |     |     |
| 51 94 931127                 | Pre Repair Scan                        | Additional Operation | Mechanical | 0.5*        |                 |                  |     | \$50.00*    |     |     |
| 95 AUTO                      | Clear Coat                             | Additional Operation | Refinish   | 3.1         |                 |                  |     | \$0.00      |     |     |
| Special / Manual Entry       |                                        |                      |            |             |                 |                  |     |             |     |     |
| 52 96 900500                 | MAUFACTURER SPECIFIC COOLANT           | Remove/Replace       | Mechanical | 0.0*        | New             | New              | 1   | \$69.95*    |     | Yes |
| 52 97 900500                 | FRONT END ALIGNMENT                    | Additional Labor     | Mechanical | 1.0*        | Sublet          | Sublet           | 1   | \$0.00*     |     |     |
| 51 98 900500                 | OEM DIAGNOSTIC CHARGE                  | Remove/Replace       | Body*      | 0.0*        | New             |                  | 1   | \$69.95*    |     | Yes |
| 99 900500                    | PULL & SQUARE                          | Repair               | Frame*     | 1.5*        | Existing        |                  | 1   |             |     |     |
| 100 900501                   | FRAME AREAS                            |                      |            |             |                 |                  |     |             |     |     |
| 101 900500                   | SET UP & MEASURE                       | Align                | Frame*     | 1.5*        | Existing        |                  | 1   |             |     |     |
| 102 900500                   | CORROSION PROTECTION                   | Additional Labor     | Body*      | 0.0*        | Aftermarket New | **Qual Repl Part | 1   | \$9.95*     |     | Yes |

| Line #     | Description             | LABOR            |           |             | PART            |            |     |             | Tax |
|------------|-------------------------|------------------|-----------|-------------|-----------------|------------|-----|-------------|-----|
|            |                         | Operation        | Type      | Total Units | Type            | Number     | Qty | Total Price |     |
| 103 900500 | FLEX ADDITIVE           | Remove/Replace   | Body*     | 0.0*        | Aftermarket New | ** Non-OEM | 1   | \$6.00*     | Yes |
| 104 900500 | COVER CAR FOR OVERSPRAY | Additional Labor | Refinish* | 0.3*        | Existing        |            | 1   |             |     |

\* Judgment Item

T Included in Two Tone Calculation

# Labor Note Applies

d Discontinued by Manufacturer

C Included in Clear Coat Calculation

A Included in Clear Coat and Two Tone Calculation

r CEG R&amp;R Time Used for this Labor Operation

## Parts Vendors

Keystone - Indianapolis  
849 Whitaker Road  
Plainfield IN 46168  
(800) 525-4639 (Work)

| Line | Part #    | Total Price |
|------|-----------|-------------|
| 7    | CH1036166 | \$62.00     |

Supplier Notes: Quote#: 111607261064233  
Notes: Grille Reinforcement - LKQ Quote #:  
740778837 Certs/Programs: KeysIQ/PROGR,  
Desc: FRONT BUMPER COVER GRILLE; EXCEPT  
TRAILHAWK MODELS; BLACK TEXTURED  
FINISH; MADE OF ABS PLASTIC GUID #:  
CH1036166 Stock Number: [REDACTED]

|    |          |          |
|----|----------|----------|
| 40 | RAD13533 | \$106.75 |
|----|----------|----------|

Supplier Notes: Quote#: 111607261064242  
Notes: Radiator - LKQ Quote #: 740778837  
Certs/Programs: KeysIQ/PROGR, Desc:  
RADIATOR; 2.4 LITER I4 ENGINE; WITH  
AUTOMATIC TRANSMISSION COOLER  
PLASTIC AND ALUMINUM GUID #: RAD13533  
Stock Number: [REDACTED]

|    |         |          |
|----|---------|----------|
| 44 | CND4921 | \$191.00 |
|----|---------|----------|

Supplier Notes: Quote#: 111607261064234  
Notes: AC Condenser - LKQ Quote #: 740778837  
Certs/Programs: KeysIQ/PROGR, Desc: A/C  
CONDENSER; 2.4LTR ENGINE; AUTOMATIC  
TRANSMISSION GUID #: CND4921 Stock  
Number: [REDACTED]

## Estimate Totals

| Labor              | Units       | Rate    | Sublet | Add'l Amount | Totals            |
|--------------------|-------------|---------|--------|--------------|-------------------|
| Body Labor         | 39.7        | \$48.00 |        |              | \$1,905.60        |
| Refinish Labor     | 18.2        | \$48.00 |        |              | \$873.60          |
| Mechanical Labor   | 21.9        | \$70.00 | \$0.00 | \$425.00     | \$1,958.00        |
| Frame Labor        | 3.0         | \$65.00 |        |              | \$195.00          |
| <b>Total Labor</b> | <b>82.8</b> |         |        |              | <b>\$4,932.20</b> |

**Estimate Totals**

|                               |             |                         |             |
|-------------------------------|-------------|-------------------------|-------------|
|                               |             | Taxable                 | \$0.00      |
|                               |             | Tax (0.000)%            | \$0.00      |
|                               |             | Non-Taxable             | \$4,932.20  |
|                               |             | Labor Total             | \$4,932.20  |
|                               |             |                         | \$7,052.60  |
| Parts                         | Amount      | Parts Adjustments       | \$0.00      |
| Taxable Parts                 | \$7,052.60  | Tax (7.000)%            | \$493.68    |
|                               |             | Non-Taxable             | \$0.00      |
|                               |             | Parts Total             | \$7,546.28  |
| Costs                         | Amount      |                         | \$53.00     |
| Other Additional Costs        | \$53.00     | Taxable                 | \$632.40    |
| Paint Materials               | \$582.40    | Tax (7.000)%            | \$44.27     |
|                               |             | Non-Taxable             | \$3.00      |
| Paint Materials Rate: \$32.00 |             | Costs Total             | \$679.67    |
| Rate Max: 99.9 units          |             |                         | \$13,158.15 |
| Additional Rate: \$0.00       |             | Taxable                 | \$7,685.00  |
| Gross Totals                  | Amount      | Tax                     | \$537.95    |
| Gross Total                   | \$13,158.15 | Non-Taxable             | \$4,935.20  |
|                               |             | Gross Total             | \$13,158.15 |
| Adjustments                   | Amount      |                         |             |
| Deductible                    | -\$500.00   |                         |             |
| Total Customer Responsibility |             |                         | -\$500.00   |
|                               |             |                         | -\$500.00   |
|                               |             | Net Estimate Total      | \$12,658.15 |
|                               |             | Less Original Net Total | \$9,041.73  |
|                               |             | Net Supplement Amount   | \$3,616.42  |
|                               |             | S1: APRIL BAUSLEY       | \$1,119.36  |
|                               |             | S2: APRIL BAUSLEY       | \$2,486.36  |

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

This is a damage assessment only - Not an authorization to repair-based on damage visible or certain at the time it was written.

If frame or unibody repair is included on this estimate, the amount shown includes time or allowance for measuring before, during and after those repairs.

The owner of the vehicle may select the repair facility of his/her choice.

To ensure proper and prompt payment for additional damage discovered during the course of repairs, contact Progressive for supplement handling procedures.

Progressive honors the prevailing labor market rate in your area for your property. If you choose a shop that charges in excess of the prevailing labor market rates, you will be responsible for the difference.

#### Lifetime guarantee for sheet metal and plastic body parts

The replacement parts written on the estimate are intended to return your vehicle to its pre-loss condition with proper installation. After repair, if any sheet metal or plastic body part included in the estimate fails to return your vehicle to its pre-loss condition (assuming proper installation), in terms of form, fit, finish, durability or functionality, Progressive will arrange and pay for the replacement of the part, to the extent not covered by a manufacturer's or other warranty. This service will be performed at no cost to you (including associated repair and rental car costs). To obtain service under this Guarantee, call Progressive at 1-800-274-4641. This Guarantee applies as long as you own or lease the vehicle. This Guarantee is not transferable and terminates if you sell or otherwise transfer your vehicle.

This guarantee does not cover normal wear and tear or damage caused by improper maintenance, neglect, abuse or subsequent accident. This guarantee is limited to arranging for the selection of repair parts that will return your vehicle to its pre-loss condition. Accordingly, Progressive will not be liable for any indirect, incidental or consequential damages that result from the installation or use of these parts.

#### Part Type Terms and Abbreviations

**NEW and OEM** or part number displayed - These refer to a new, original equipment manufacturer part.

**A/M Certified:** This refers to a new, certified non-original equipment manufacturer replacement part.

**A/M:** This refers to a new, non-original equipment manufacturer replacement part.

**Recycled:** This refers to a used OEM part.

**Remanufactured and Recond. and Recore:** These refer to recycled OEM parts that have been rebuilt or refurbished.

**OE Discount:** This refers to new OEM parts, that are excess inventory from the Original Equipment Manufacturer.

**Recovered OE** - This refers to parts removed from a new vehicle for

various reasons.

Progressive's Lifetime Guarantee does not cover repairs you request the shop to make that are not related to this accident, including but not exclusive to unrelated prior damage and pre-existing damage.

Repair shop's authorized representative's signature indicating agreement on cost to return the vehicle to pre-loss condition including tow/storage charges:

Shop Signature: \_\_\_\_\_ Est. completion Date: \_\_\_\_\_

A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

Disclaimer: Any person who knowingly and with intent to defraud an Insurer files a statement of claim containing any false, incomplete or misleading information commits a felony.

#### Cycle Time Information

|                           |            |
|---------------------------|------------|
| Due In                    | 12/10/2020 |
| Estimated Completion Date | 12/29/2020 |
| Arrived At Shop           | 12/14/2020 |

#### Estimate Event Log

|                        |                     |
|------------------------|---------------------|
| Job Created            | 12/11/2020 07:32 AM |
| Supplement 2 Started   | 12/11/2020 04:34 PM |
| Supplement 2 Printed   | 12/30/2020 12:00 PM |
| Supplement 2 Committed | 12/30/2020 12:00 PM |

Date: 12/30/2020 12:00:53 PM  
 Estimate ID: XXXXXXXXXX  
 Supplement: 2 - 12/30/2020 12:00:52 PM  
 Profile ID: HENRY IN ALL PART TYPES

Supplement Delta Report  
 Comparison of Estimate 4065652 Supplement 1 and Supplement 2

Damage Assessed By: APRIL BAUSLEY  
 Supplemented By: APRIL BAUSLEY

Insured: XXXXXXXXXX  
 Owner: XXXXXXXXXX  
 Vehicle Description: 2020 Jeep Renegade Sport  
 Date of Loss: 12/09/2020

| Line Item              | Labor Type | Operation      | Line Item Description            | Part Type/Num        | Dollar Amount | Labor Units | CEG Unit |
|------------------------|------------|----------------|----------------------------------|----------------------|---------------|-------------|----------|
| <b>Changed Entries</b> |            |                |                                  |                      |               |             |          |
| 51 29                  | Body       | REMOVE/REPLACE | Hood Panel (Alum)                | New<br>68259730AA    | 669.00        | 1.5         | 1.5T     |
| 30<                    | Body       | REMOVE/REPLACE | Hood Panel (Alum)                | New<br>68259730AA    | 669.00        | 0.9<        | 1.5T     |
| 51 53                  | Refinish   | REFINISH       | L Frt Frame Assembly             | Existing<br>Existing | 0.00          | 2.0         | 2.0      |
| 59<                    | Refinish   | REFINISH       | L Frt Frame Assembly             | Existing<br>Exlstng  | 0.00          | 0.5*<       | 2.0      |
| 51 54                  | Body       | REMOVE/REPLACE | L Frt Body Front Side Rail (HSS) | New<br>68439583AA    | 729.00        | 0.0         | 0.0T     |
| 62<                    | Body       | REMOVE/REPLACE | L Frt Body Front Side Rail (HSS) | New<br>68439583AA    | 729.00        | 9.0*<       | 0.0T     |
| 51 77                  |            | ADD'L COST     | Paint/Materials                  |                      | 630.40*       |             | T        |
| 91<                    |            | ADD'L COST     | Paint/Materials                  |                      | 582.40*       |             | T        |
| <b>Deleted Entries</b> |            |                |                                  |                      |               |             |          |
| 88                     | Body       | REMOVE/REPLACE | TOWING                           | New<br>New           | 125.00*       | 0.0*        | 0.0T     |
| <b>Added Entries</b>   |            |                |                                  |                      |               |             |          |
| 18                     | Body       | REMOVE/REPLACE | Frt Bumper Impact Bar            | New<br>68439592AA    | 439.00        | INC         | 0.4T     |
| 35                     | Body       | REMOVE/REPLACE | R Hood Latch                     | New                  | 50.25         | 0.3         | 0.3T     |

|    |            |                |                              |                      |         |      |      |
|----|------------|----------------|------------------------------|----------------------|---------|------|------|
|    |            |                |                              | 68479174AA           |         |      |      |
| 36 | Body       | REMOVE/REPLACE | L Hood Latch                 | New<br>68479174AA    | 50.25   | 0.3  | 0.3T |
| 37 | Body       | REMOVE/REPLACE | R Hood Striker               | New<br>68269788AA    | 16.60   | INC  | 0.2T |
| 38 | Body       | REMOVE/REPLACE | L Hood Striker               | New<br>68269788AA    | 16.60   | INC  | 0.2T |
| 39 | Body       | REMOVE/REPLACE | Hood Decal                   | New<br>68247413AA    | 142.00  | 0.8  | 0.8T |
| 60 |            |                | SPOT REFINISH                |                      |         |      |      |
| 61 | Body       | REMOVE/REPLACE | L Frt Section Side Rail      |                      |         | 5.5  | 5.5  |
| 65 | Mechanical | REMOVE/INSTALL | Engine Wiring Harness - M    | Existing<br>Existing | 0.00    | 0.0  | 0.0  |
| 66 | Mechanical | REMOVE/INSTALL | Engine Wiring Harness - M    | Existing<br>Existing | 0.00    | 0.0  | 0.0  |
| 67 | Mechanical | REMOVE/INSTALL | Control Module -M            | Existing<br>Existing | 0.00    | 0.8  | 0.8  |
| 68 | Mechanical | REMOVE/INSTALL | Engine & Trans Assy -M       | Existing<br>Existing | 0.00    | 9.5  | 9.5  |
| 88 |            | ADD'L COST     | R12 FREON & OIL              |                      | 25.00*  |      | T    |
| 89 |            |                | Caulking Materials           |                      | 25.00*  |      | T    |
| 92 | Mechanical | ADD'L OPR      | Program Computer Modules     |                      | 325.00* | 0.0  | 0.0  |
| 96 | Mechanical | REMOVE/REPLACE | MAUFACTURER SPECIFIC COOLANT | New<br>New           | 69.95*  | 0.0* | 0.0T |
| 97 | Mechanical | ADD'L LABOR    | FRONT END ALIGNMENT          | Sublet<br>Sublet     | 0.00*   | 1.0* | 0.0  |

### Global Changes

No Deductible, Deductible Reduction Credit, Customer Responsibility, Labor Rate, or Part Adjustment changes were made.

|                   | Amount   |
|-------------------|----------|
| Original Estimate | 9,041.73 |
| Supplement 1      | 1,119.36 |
| Supplement 2      | 2,486.36 |
| Supp 1 Total Tax  | 491.64   |
| Supp 2 Total Tax  | 537.95   |
| Net               |          |

Supplement  
Amount

3,605.72

Net Total

12,658.15

Program Calc  
Version

Data Versions

Supp 1

17

DEC\_20\_V

Supp 2

17

DEC\_20\_V

Software  
Version:

20.4

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