

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\); DataQuality, DataQuality \(NHTSA\)](#)
Cc: [REDACTED]
Subject: Re: Follow up to ODI Complaint -----11383083 -----, Correction
Date: Friday, January 22, 2021 6:27:50 PM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Please be informed that all is correct with the exception of last line.
Correction is that similar situation resulted in other cars to catch fire and burn. My car did not catch fire.

On Jan 22, 2021, at 2:49 PM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

[REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-DEC-2020

Repository ☐

Reference No.
11383083

OWNER INFORMATION (Type or Print)

Name

Address

City GLENDALE

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

ZFF67NFA9F0

Make

FERRARI

Model

458 ITALIA

Model Year

2015

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Multiple Failure:

1

Incident Date(s)

01-NOV-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 074000 FUEL/PROPULSION SYSTEM (PWS), 071110 FUEL SYSTEM, GASOLINE:
STORAGE: TANK ASSEMBLY: FILLER PIPE AND CAP

Failure Mileage
11000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 FERRARI 458 ITALIA. THE CONTACT STATED THAT THE VEHICLE WAS AT A STAND STILL AT A GAS STATION, THE CONTACT WAS UNABLE TO ADD FUEL TO THE VEHICLE. THE CONTACT STATED HE ATTEMPTED TO REFUEL THE VEHICLE AT DIFFERENT STATIONS BUT CONTINUED TO EXPERIENCE THE FAILURE. THE CONTACT WAS ABLE TO ADD FUEL USING A GAS CONTAINER. THE CONTACT ALSO STATED THE FUEL WAS LEAKING FROM THE VEHICLE WHILE TURNING. THE VEHICLE WAS TAKEN TO FERRARI LOS ANGELES (7051 HAYVENHURST AVE, VAN NUYS, CA 91406; (888) 353-2595), WHERE IT WAS DIAGNOSED WITH NEEDING THE FUEL NECK PIPE TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS INFORMED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 11,000.*DT
CONSUMER STATED VEHICLE WAS DESTROYED BY THE FIRE. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.