

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\);](#) [REDACTED]
Cc: [NHTSA ODI CRD;](#) [REDACTED]
Subject: ODI-11378100
Date: Friday, August 20, 2021 2:16:58 PM

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[REDACTED]
Subject: YOU HAVE NOT REPLIED TO MY COMPLAINT
To: nhtsa.webmaster@dot.gov

On 12/6/2020 I filed a complaint on an Acura 2007 TSX. - Vin# JH4CL96837C [REDACTED] - Complaint #11378100 - Manufactures recall from 2004-2008 for corrosion in main computer due to salt from the carpet being transferred to the computer'. When I put in the vin # it said not for this vin #. I sent in pictures of the corrosion up the outside, down the inside, and on the circuit board. I have been forced to fix the car out of my time and pocket for something that was a manufactures recall. (but not my VIN # why) I am a [REDACTED] yr old senior! what are you waiting for, ME TO DIE???? I contacted you again, maybe 4 mo later asking what was happening. It's getting close to a year now. I was with out my car transportation for many months. I could not afford to have the car towed 25 miles to an Acura dealer and I certainly could not afford the cost of a new computer plus the labor to have a dealer fix it. This would have been a cost to me because it was denied by the vin number.?? No one could tell me why it was beeing denied.

If I you can't or don't have the leverage to get Acura to cover it, please tell me to whom I can contact.

Thank you.
[REDACTED]

[REDACTED]
Quality Control Analyst



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