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EQ-11377539-8016

From: DataQuality, DataQuality (NHTSA)
To: EVOQ (NHTSA)
Subject: FW: FW: Follow up to ODI Complaint -----11377539 -------
Date: Monday, January 11, 2021 9:12:06 AM

From: [redacted]
Sent: Saturday, January 09, 2021 1:11 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Fwd: FW: Follow up to ODI Complaint -----11377539 -------

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---------- Forwarded message ---------
From: [redacted]
Date: Thu, Jan 7, 2021, 3:23 PM
Subject: Re: FW: Follow up to ODI Complaint -----11377539 -------
To: EVOQ (NHTSA) <EVOQ@dot.gov>

We took the car to Scott Clark Nissan in Charlotte, NC. They inspected the vehicle stating they could not find a problem. However, we were given a$1400+quote to replace both headlight assemblies, which indicated an issue to us. The inspection was completed during the day which would not replicate the struggles we have driving at night.

Thank you
[redacted]

On Thu, Jan 7, 2021, 2:52 PM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

> Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
> NHTSA/Office of Defects Investigation