

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: 2013 Dodge Durango Alternator Internal Fire with Subsequent Vehicle Total Shut Down, While Operating with Little to no Advanced Notice. Could have caused loss of total control, but was not still on the Freeway In Traffic Still when it occurred. Looks t
Date: Tuesday, January 5, 2021 10:05:55 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Tuesday, January 05, 2021 9:40 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Cc: [REDACTED]
Subject: 2013 Dodge Durango Alternator Internal Fire with Subsequent Vehicle Total Shut Down, While Operating with Little to no Advanced Notice. Could have caused loss of total control, but was not still on the Freeway In Traffic Still when it occurred. Looks to...

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Get [REDACTED]

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-NOV-2020

Repository ☐Reference No.
11377085**OWNER INFORMATION (Type or Print)**

Name [REDACTED]
 Address [REDACTED]
 City MOSES LAKE State WA ZIP Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 1C4SDJDTXD[REDACTED]

MAKE
DODGEModel
DURANGOModel Year
2013

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

STATE

ZIP Code

Transmission Type

☐

Antilock Brakes

☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

28-NOV-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 110000 ELECTRICAL SYSTEM

Failure Mileage
132000.0Failure Speed
35**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
 DOT No. (Example: DOTM1 9ABC036) ☐ Original Requirement ☐ Prior Repair Failure Location: _____
 Tire Component Code _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
 Seat Type: _____ Installation System: _____
 Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash ☐ Yes ☒ No Fire ☒ Yes ☐ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police
N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
 i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 DODGE DURANGO. THE CONTACT STATED THAT THAT WHILE DRIVING AT 35 MPH, THE CONTACT NOTICED THE VEHICLE WAS SMOKING. THE CONTACT TURNED OFF THE ROAD AND THE BATTERY LIGHT CAME ON. THE VEHICLE COMPLETELY SHUT OFF. THE CONTACT OPENED THE HOOD AND NOTICED THE ALTERNATOR WAS VERY HOT AND HAD MELTED. THE CONTACT SMELT BURNING ELECTRICAL WIRES COMING FROM THE ALTERNATOR. THE VEHICLE WAS TOWED TO THE DEALER (BUD CLARY MOSES LAKE CHRYSLER DODGE JEEP RAM 12174 N FRONTAGE RD E, MOSES LAKE, WA 98837 (509) 707-8358). THE VEHICLE WAS AT THE DEALER CURRENTLY UNREPAIRED AND AWAITING DIAGNOSIS. THE MANUFACTURER HAD NOT BEEN CONTACTED YET. THE FAILURE MILEAGE WAS 132,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic, Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.