



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



December 16, 2020

NEF-109 ela
Ref. No. 11376616

Draper, UT

Dear

Thank you for the letter about your model year (MY) 2020 Coachmen Beyond recreational vehicle. Your letter was received in the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We understand your concerns with the difficulty in obtaining repairs for NHTSA Safety Recall Campaign No. 20V-479. We appreciate your diligence with this matter and encourage you to follow up with Forest River and your Coachmen dealer for assistance with the recall. While you pursue this recall repair, please ensure that you have preventatively removed the 12V blade fuse labeled "AWNING or MONITOR" from the distribution panel prior to operating the vehicle on the road.

We entered your information into our database. It will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement