

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint — 11376355 —
Date: Thursday, December 31, 2020 7:58:17 AM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Parkway Ford in Lexington NC replaced power steering and it failed again 7000 miles later Ford should do a recall on the recall!! This is a Highway safety issue!!

Sent from my iPhone
[REDACTED]

> On Dec 31, 2020, at 7:43 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

>

> Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

> NHTSA/Office of Defects Investigation

>

>

> [REDACTED]