

## OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

18-NOV-2020

FEB 24 2021

Reference No.  
11375220

## OWNER INFORMATION (Type or Print)

Name

Address

City

COLUMBUS

State

OH

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1FA38P88

MAKE

TOYOTA

Model

CAMRY SOLARA

Model Year

2008

Date Purchased

11-15-19

Dealer's Name and Telephone Number

Mid-Town Auto 513-420-0000

Engine

No: Cylinders V-6

Fuel Type:

gas

Original Owner

☐ No

Dealer's City

Franklin, OH

STATE

OH

ZIP Code

45005

Transmission Type

Auto

☒ Antilock Brakes☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

15-NOV-2020

## FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 162000 STRUCTURE: BODY

Failure Mileage  
71000.0

Failure Speed

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL THE CONTACT OWNS A 2008 TOYOTA CAMRY SOLARA. THE CONTACT STATED THAT THE DASHBOARD HAD MELTED AND WAS STICKY. THE CONTACT STATED THAT THE DEFECT CAUSED A GLARE ON THE WINDSHIELD WHICH DECREASED DRIVING VISIBILITY. THE MANUFACTURER WAS CONTACTED AND INFORMED OF THE FAILURE. THE CONTACT WAS INFORMED THAT THE WARRANTY HAD EXPIRED FOR THE DASHBOARD REPAIR OR REPLACEMENT. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 71,000.

**FAX TRANSMITTAL**

COLUMBUS, OH

Phone:

TO:

NHTSA  
(name)DATE: 1-4-2021

(phone)

202-366-1767  
(fax number)

TIME:

FROM:

Number of Pages (including this one): 2

Information to be transmitted is confidential [ ] Yes [ X ] No (check one)

## MESSAGE/NOTES:

Re: ODI complaint 11375220

