

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Rocklin, CA
Telephone: [REDACTED]

0-7 2-3 7077

October 9, 2020

Mr. James Farley, Jr.
Chief Executive Officer
Ford Motor Company
One American Road
Dearborn, MI 48126

SUBJECT: Faulty Accelerator Pedal

Dear Mr. Farley:

This letter is to inform you of an incident that I experienced while driving the 2005 Lincoln Towncar [VIN: 1LNHM82W85Y [REDACTED]] On or about September 1st of this year, my wife and I were involved in a car accident, causing considerable property damage, due to a faulty accelerator. Fortunately, my wife and I did not experience serious bodily injuries as a result of the accident.

My wife and I were at a complete stop at the traffic light. The next traffic light was a short distance away. When the light changed, I proceeded and as I approached the next traffic light, I applied my brakes. However, the car began to accelerate. So then I took my foot completely off the brake and made sure it was not on the gas pedal. I reapplied the brake and the car continued to accelerate. I then firmly planted my foot on the brake pedal once but the car continued to accelerate with the same force as I was applying to the brake pedal.

In researching the internet, I discovered comments from owners of the Towncar who have experienced a faulty accelerate pedal. For your convenience, I have included the internet link at [REDACTED] The internet link contains a list of the similar cases involving the same model car.

This automobile was purchased in 2007 from Future Ford at the Roseville Auto mall in Roseville, California. Over the years, I had it regularly serviced and maintained at the same place in which I purchased the vehicle. I am no longer driving this car and it is presently parked on my property.


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I believe that the Towncar may have a faulty accelerator pedal resulting in a mechanical failure, therefore, I do not believe that I was at fault for the accident. I respectfully request that Ford reviews these type of cases and give this matter its full consideration. In addition, I have cc: the Office of Defects and Investigation as well as my insurance company, Hartford Insurance. I am confident taking into account Ford's fine name and reputation, I believe that Ford will act in good faith and accept some responsibility for part if not all damages caused by the faulty accelerator pedal.

I look forward to hearing from you regarding my experience. Feel free to contact me at the above address and phone number.

Sincerely,


Cc: National Highway Traffic Safety Association.
Office of Defects and Investigation
Hartford Insurance

Rocklin, CA

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