

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\);](#) [REDACTED]
Cc: [NHTSA ODI CRD;](#) [REDACTED]
Subject: ODI# 11374281
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I am not sure that I am forwarding this to the correct location. I know that I received a response inquiry I or notice giving me another I think it was back in Washington DC and I am unable to locate it I have been a little illini it got away from me and I apologize. Come to think about it I don't think anything is a little when you're [REDACTED] I wanted to update you and what has taken place. Since GM refused to do anything or answer any questions at all except to blame the dealer. I started doing inquiries to find out what I could do to correct this problem. I ordered the items in when the car needed to be serviced at the dealer. I located the parts and he would install them for me the service manager. I took the car to get serviced and they went to install the dust covers and found out that they was no different than what was on my car already and that it was an extensive amount of work that needed to be done to complete the task. This was after I was told by JoCo that they were the right new porch to fit. Obviously I was disappointed but there was nothing I could do about it. At this point I have no idea where I can do anything about it to not only reduce the amount of dust. It is like the rain poured out on my wheels and the underside of my car because GM is not advising anybody anything to correct this issue that they knew about. I am also becoming somewhat concerned because I have read some reports about the potential for causing a health issue and safety issue because of the material that this dust is made of. I have absolutely no idea what the potential health consequences are. I know that GM will not except this car and give me a full refund on it I know that I can't sell the car without a major loss I don't know if it qualifies for the California lemon law end it appears that I'm stuck.

I guess my last hope is your agency and trying to resolve this issue. I love this car and this is the last car. I will never buy another given my age and I thought I would buy it as the last fling.

Everybody keeps identifying this problem as dust it is not dust.The material that spreads on my car and all over my wheels adheres to anything it touches.Dust does not do that and this has the consistency of a grease like material.

I only have one last question for you and I hope that you could reassure me please. Are you still investigating this or have you concluded your investigation. I am not asking you for a determination of any sort I recognize that you can't release that information if you have it all I'm asking is are you still looking into it.

Sincerely [REDACTED]

[REDACTED]
Quality Control Analyst



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