

MHTSA
P.O. Box 746
Wheeling, IL 60090

OCT 30 2020

2 October 2020

CL-11373331-2774

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Centennial, CO

To whom it may concern:

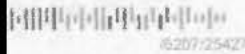
I have now contacted you three times by telephone and twice by mail to advise you that I no longer own the car referenced in the attached copy of this letter. At this point your conduct constitutes harassment.

I have enclosed a separate copy containing what I hope are clear instructions, as understanding them seems to be a difficult task for you to date.

Regards,



**AIRBAG RECALL
PERSONAL AGENT PROGRAM**



Confidential, ©C

September 1, 2020
RECALL ID: SPEC-63J

LAST 8 OF VIN:

[REDACTED]

Dear

My name is Kerri Smith and I'm part of the Personal Agent team here to help you schedule your **FREE** recall repair. Your **2003 NISSAN MAXIMA** has a defective airbag that could explode, causing **SERIOUS INJURY** even **DEATH**. The process for completing your recall repair is quick, **FREE** and easy.

THE PERSONAL AGENT TEAM IS HERE TO HELP YOU:

- Locate your preferred dealer and schedule your **FREE** recall repair appointment at a time that works for you
- Arrange **FREE** alternate transportation for the day of your appointment if desired
- Provide reminders in advance of your appointment, if scheduling online

I am ready today to assist you. Please call me at your earliest convenience at 855-770-5450. If you no longer own this vehicle or believe you have already acted on this urgent airbag safety recall, call to let me know so that I can remove you from further communications regarding this **FREE** recall repair.

Finally, please note that both this personal service and the recall repair are **FREE**

I look forward to connecting and helping you with this urgent matter.

Sincerely,

Kerri Smith
Nissan Recall Personal Agent
855-770-5450
Or text "Fix" to 855-770-5450



K. Smith
Airbag Recall Personal Agent
855-770-5450
Or text "Fix" to 855-770-5450
*Let me help you schedule your
FREE recall repair.*

Airbag Recall Personal Agent Program

SAFEAIRBAGS.COM

Centennial, CO

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