

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI# 11365349
Date: Thursday, October 22, 2020 12:25:37 PM
Attachments: [REDACTED]

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Here is the information on our vehicle for case #11365349
Sent from [Mail](#) for Windows 10

[REDACTED]
Quality Control Analyst



telesis

8300 Greensboro Drive, Suite 600, McLean, VA 22102

240-247-8812 (Desk) | 240-241-5625 (Fax) | www.telesishq.com

Contracting Vehicles: GSA FSS 70, GSA 8(a) STARS II, CIO SP3 (SB), Seaport-e, ITES-3S, RS3

Certifications: CMMI-DEV2; CMMI-SVC3; ISO20000; ISO9001; ISO27001

Partnerships: MS SILVER-Devices & Deployment; AWS Standard Consulting Partner; Blackberry Authorized Reseller Partner

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PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m. Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
10/09/20	
R/O Close Date	Status
10/16/20	Pre-Invoice
Mileage In	Mileage Out
40950	40950
Service Advisor / Tag #	
JUNE SOPRANO/4935	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2015	NISSAN	ARMADA			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - CS2: THE CUSTOMER STATES C/S: CUSTOMER STATED WHEN STARTING DOME LIGHT DID NOT COME ON SLOW START. NEXT TIME CLICK BUT NOT START HAD TO JUMP START VEHICLE Tech: BRYAN DOMINGUE (154) check truck and could not verified customer complaint check battery and found no problems	SRV POLICY
#2 - MPI: FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECKBATTERY Tech: BRYAN DOMINGUE (154)	SRV POLICY
#3 - EWASH: EXPRESS CAR WASH Tech: BRYAN DOMINGUE (154)	SRV POLICY
Please Note: security plus preferred bold preferred	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

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Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
10/02/20	
R/O Close Date	Status
10/07/20	Reprint
Mileage In	Mileage Out
40899	40899
Service Advisor / Tag #	
JUNE SOPRANO/4743	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2015	NISSAN	ARMADA			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR 00: MISC SERVICE no start jump start and will not stay running Caused by battery tested good at 761 cca. we could not duplicate concern over 2 days. did have some past low voltage codes/ road tested vehicle a total of 21 miles and let run for awhile outside of stall/ numerous starts and stops over 2 days. Tech: MATTHEW J FRUGHT(901) Sub Total: Labor: .00 Parts: .00 Total: .00 unknown/ we could not duplicate	
#2 - MR RENTAL: CUSTOMER IN RENTAL/ VEHICLE MUST BE RETURNED WHITI Tech: MATTHEW J FRUGHT(901) Work performed by 122421 : 1F7MHV ()	Warranty Warranty
#3 * MR 00: MISC SERVICE customer states when a/c turn off defroster comes on Caused by freon level at 2.0 lbs/ calls for 2.38 lbs. no leaks detected (5 year old vehicle/ this may be a natural loss). we could not duplicate concern after road tested 21 miles and starting stopping several times, including letting run outside of stall for several hours while re-inspecting at	

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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X

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Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	10/02/20	R/O Number	
R/O Close Date	10/07/20	Status	Reprint
Mileage In	40899	Mileage Out	40899
Service Advisor / Tag #			
JUNE SOPRANO/4743			
Vehicle Identification Number			
5N1BA0NF7FN			
Delivery Date	11/30/15	In-Service Date	11/30/15
Color	KAD/GUN	License Number	

NEW ORLEANS, LA		Work Phone		Vehicle Identification Number	
		Home Phone		5N1BA0NF7FN	
Year	Make	Model	Body	Color	License Number
2015	NISSAN	ARMADA		KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT																						
intervals. all a/c system functions working normally. no current dtc's in hvac system or others. did have past CODE_A65E/ WITH B2573 (LOW Tech: MATTHEW J FRUGHT(901) Sub Total: Labor: 68.00 Parts: .00 Total: 68.00 (1.0)this may have occurred when vehicle had to be jump started several weeks ago/ customer had not had any problems since. we first assumed that a/c may have been freezing up, but after speaking to customer/ sometimes her concern occurs when starting vehicle. functions wont work on control head. we need to be able to duplicate concern in order to diagnose failure.	68.00																						
#4 * MR WCM: RECALL recall pc740 ttn arm nv dr ab ntb20023 24 Caused by REPLACE INFLATOR ASD PER RECALL Corrected by PC7400: (CM) Tech: MATTHEW J FRUGHT(901) Installed 985601PA9C :MODULE ASSY - AIR BAG, DRIVE Qty: 1 performed recall	Warranty Warranty																						
Please Note: security plus preferred gold preferred \$100.00 ded customer paid \$ 74.26 diff for 100.00 ded customer paid \$ 25.74 cash																							
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LABOR	68.00																						
PARTS	.00																						
DEDUCTIBLE	.00																						
SUBLET	.00																						
SHOP SUPPLIES	.00																						
HAZARDOUS MATERIALS	.00																						
SALES TAX OR TAX I.D.	6.26																						
SPECIAL ORDER DEPOSIT	.00																						
DISCOUNTS	.00																						
TOTAL DUE	74.26																						
VISA/MC/DISC	74.26																						

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
3/07/20	
R/O Close Date	Status
3/09/20	Reprint
Mileage In	Mileage Out
38592	38593
Service Advisor / Tag #	
MIGUEL LEAL/1725	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2015	NISSAN	ARMADA			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR MBATT: EXPRESS BATTERY REPLACEMENT-FOUND BATTERY TO BE NO CUST. STATES CAR HAD TO BE JUMP STARTED. Caused by BATTERY LEAKING. Tech: DARRIS WHARTON(300) Installed 999M1NB27F :GROUP 27 BATTERY REPLACED BATTERY. Qty: 1	Warranty Warranty
#2 - MR MPI: FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK	
#3 - MR WASH: EXPRESS CAR WASH	
#4 * MR MBATT: EXPRESS BATTERY REPLACEMENT-FOUND BATTERY TO BE NO BATTERY REPLACEMENT: NISSAN REPLACEMENT BATTERY FA ILED TEST	
#5 * MR PD: PREVIOUSLY DECLINED REPAIR	

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LABOR	.00
PARTS	.00
DEDUCTIBLE	62.80
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	62.80
VISA/MC/DISC	62.80

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Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
2/15/20	
R/O Close Date	Status
2/17/20	Reprint
Mileage In	Mileage Out
37039	37039
Service Advisor / Tag #	
JUNE SOPRANO/4176	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA		Work Phone	Vehicle Identification Number
		Home Phone	5N1BA0NF7FN
Year	Make	Model	Body
2015	NISSAN	ARMADA	
		Color	License Number
		KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - QL ELOF: EXPRESS OIL AND FILTER CHANGE Tech: LOUIS ROBINSON(856) Kit: L530: OIL & FILTER 7QTS Installed 11026JA00A :WASHER DRAIN Installed 152089E01A :OIL FILTER Installed 999BK05W30NW :GENUINE NISSAN 5W30 BULK W Sub Total: Labor: 13.95 Parts: 25.50 Total: 39.45 OIL AND FILTER CHANGE	13.95 25.50 Included Included Included
#2 - MR MPI: FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK Tech: LOUIS ROBINSON(856) INSPECTION RECOMD AIR FILTER, IN CABIN FILTER	Internal
SERVICE COUPON	-15.00

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LABOR	13.95
PARTS	25.50
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.70
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	3.63
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	-15.00
TOTAL DUE	28.78
VISA/MC/DISC	28.78

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X

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SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
4/27/19	
R/O Close Date	Status
4/27/19	Reprint
Mileage In	Mileage Out
30255	30255
Service Advisor / Tag #	

NEW ORLEANS, LA			Work Phone	Vehicle Identification Number	
			Home Phone	5N1BA0NF7FN	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	NISSAN	ARMADA		11/30/15	11/30/15
				Color	License Number
				KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR ELOF: EXPRESS OIL AND FILTER CHANGE EXPRESS OIL AND FILTER CHANGE Tech: CHAD WEAVER (430) Installed 152089E01A :OIL FILTER 1@6.00 Installed 999BK05W30NW :GENUINE NISSAN 5W30 BULK W 5@2.40 Installed 999BK05W30NW :GENUINE NISSAN 5W30 BULK W 2@3.50 Installed 11026JA00A :WASHER DRAIN 1@0.50 Sub Total: Labor: 13.35 Parts: 25.50 Total: 38.85	13.35 6.00 12.00 7.00 .50
#2 - MR MPI: FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK MULTI POINT INSPECTION Tech: CHAD WEAVER (430) Sub Total: Labor: .00 Parts: .00 Total: .00	
#3 - MR EWASH: EXPRESS CAR WASH CAR WASH SERVICE Tech: CHAD WEAVER (430) Sub Total: Labor: .00 Parts: .00 Total: .00	

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LABOR	13.35
PARTS	25.50
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	38.85

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X

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SERVICE DEPARTMENT HOURS
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Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	11/19/18	R/O Number	
R/O Close Date	11/21/18	Status	Reprint
Mileage In	27589	Mileage Out	27589
Service Advisor / Tag #			
ABDUL SHAHIEN			
Vehicle Identification Number			
5N1BA0NF7FN			
Delivery Date	11/30/15	In-Service Date	11/30/15
Color	KAD/GUN	License Number	

NEW ORLEANS, LA			Work Phone	Vehicle Identification Number	
			Home Phone	5N1BA0NF7FN	
Year	Make	Model	Body	Color	License Number
2015	NISSAN	ARMADA		KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED] #1 - MR TB18AA: RPL ALL HEATER HOSES/CONNECTORS C/S HEATER IS BLOWING COLD AIR . PLEASE CK Caused by REPLACED INLET HEATER HOSE WITH VAL Tech: ENRIQUE J CASTILLO(768) Installed 92400ZW10A :HOSE ASSY INLET Qty: 1 Installed 999MPL25500P :NISSAN LONG LIFE COOLANT B Qty: 1 27589 FOUND HEATER VALVE STICKING AND CLICKING. REPLACED HEATER VALVE AND BLEED THE SYSTEM . TEST DROVE OK #2 - MR 9997: MISC. SHOP CHARGES C/S WHEN TURNING OF THE ENGINE , C/S SOME WHINING , BUZZING , SOUND FROM DASH AREA . THAT WAS NOT NO T THRERE BEFORE Caused by Tech: ENRIQUE J CASTILLO(768) 27589 SEE LINE #A #3 - MR 00: MISC SERVICE CUSTOMER IN RENTAL/LOANER DO NOT CLOSE TICKET UNTI L BILL IS PUT ON REPAIR ORDER... Caused by FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK BATTERY Tech: ENRIQUE J CASTILLO(768)	Warranty Warranty Warranty Warranty

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
11/19/18	
R/O Close Date	Status
11/21/18	Reprint
Mileage In	Mileage Out
27589	27589
Service Advisor / Tag #	
ABDUL SHAHIEN	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA			Work Phone	Vehicle Identification Number	
			Home Phone	5N1BA0NF7FN	
Year	Make	Model	Body	Color	License Number
2015	NISSAN	ARMADA		KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Sub Total: Labor: .00 Parts: .00 Total: .00	
#4 - MR RENTAL: CUSTOMER IN RENTAL/ VEHICLE MUST BE RETURNED WHITI FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK BATTERY Caused by EXPRESS CAR WASH Tech: ENRIQUE J CASTILLO(768)	Internal
#5 - MR MPI: FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK EXPRESS CAR WASH Caused by EXPRESS CAR WASH Tech: ENRIQUE J CASTILLO(768) Sub Total: Labor: .00 Parts: .00 Total: .00	
#6 - MR EWASH: EXPRESS CAR WASH Sub Total: Labor: .00 Parts: .00 Total: .00	

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LABOR	108.00
PARTS	183.05
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	291.05

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

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SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
7/28/18	
R/O Close Date	Status
7/30/18	Reprint
Mileage In	Mileage Out
24786	24786
Service Advisor / Tag #	
PATRICK COLLINS	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2015	NISSAN	ARMADA			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR YW15AA: LUBE OIL FILTER AND TIRE ROTATION LUBE OIL FILTER AND TIRE ROTATION Caused by LUBE OIL FILTER AND TIRE ROTATION Tech: KENNER DAVIS(115)	Warranty
#2 - MR EXMPI: EXPRESS MAINTENANCE FREE MULTI-POINT INSPECTION AN EXPRESS MAINTENANCE FREE MULTI-POINT INSPECTION AN D CHECK BATTERY Caused by EXPRESS MAINTENANCE FREE MULTI-POINT INSPECTION AN D CHECK BATTERY Tech: KENNER DAVIS(115)	Internal
#3 - MR EWASH: EXPRESS CAR WASH EXPRESS CAR WASH Caused by EXPRESS CAR WASH Tech: KENNER DAVIS(115)	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	24.00
PARTS	31.39
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	55.39

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
9/23/17	
R/O Close Date	Status
9/25/17	Reprint
Mileage In	Mileage Out
17275	17275
Service Advisor / Tag #	
ABDUL SHAHIEN	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA		Work Phone		Vehicle Identification Number	
		Home Phone		5N1BA0NF7FN	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	NISSAN	ARMADA		11/30/15	11/30/15
				Color	License Number
				KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED] #1 - MR GB18AA: TEST & CHARGE BATTERY C/S ENGINE WON'T START . HAD TO JUMP BATTERY . PL EASE CK Caused by BATTERY FAILED LOAD TEST REPLACE BA Tech: JOSEPH BUTLER(890) 17275 AFTER INSPECTION AND TEST , FOUND A DEAD BATTERY REPLACED AS PER WARRANTY ----- #2 - MR GB181A: COMBINATION: ADD TO GB18AA FOR RPL BATTERY EXPRESS OIL AND FILTER CHANGE AND TIRE ROATTION Caused by EXPRESS OIL AND FILTER CHANGE Tech: JOSEPH BUTLER(890) 17275 LOF AND TIRE ROTATION AS PER CONTRACT ----- #3 - MR YW15AA: LUBE OIL FILTER AND TIRE ROTATION FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK BATTERY Caused by FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK BATTERY Tech: JOSEPH BUTLER(890) ----- #4 - MR MPI: FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK EXPRESS CAR WASH	Warranty Warranty Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
9/23/17	
R/O Close Date	Status
9/25/17	Reprint
Mileage In	Mileage Out
17275	17275
Service Advisor / Tag #	
ABDUL SHAHIEN	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA			Work Phone	Vehicle Identification Number	
			Home Phone	5N1BA0NF7FN	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	NISSAN	ARMADA		11/30/15	11/30/15
				Color	License Number
				KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Caused by EXPRESS CAR WASH Tech: JOSEPH BUTLER (890)	Internal
#5 - MR EWASH: EXPRESS CAR WASH Tech: JOSEPH BUTLER (890)	Internal
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	
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LABOR	82.50
PARTS	151.39
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	233.89
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.	
X	

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
5/20/17	
R/O Close Date	Status
5/20/17	Reprint
Mileage In	Mileage Out
12839	12839
Service Advisor / Tag #	

NEW ORLEANS, LA			Work Phone	Vehicle Identification Number	
			Home Phone	5N1BA0NF7FN	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	NISSAN	ARMADA		11/30/15	11/30/15
				Color	License Number
				KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS			AMOUNT
Email: [REDACTED]			
#1 -	MR ELOF: EXPRESS OIL AND FILTER CHANGE EXPRESS OIL AND FILTER CHANGE Caused by EXPRESS OIL AND FILTER CHANGE Tech: CHANCE EDWARDS(306) Sub Total: Labor: 13.35 Parts: .00 Total: 13.35		13.35

#2 -	MR EXMPI: EXPRESS MAINTENANCE FREE MULTI-POINT INSPECTION AN EXPRESS MAINTENANCE FREE MULTI-POINT INSPECTION AN D CHECK BATTERY Caused by EXPRESS MAINTENANCE FREE MULTI-POINT INSPECTION AN D CHECK BATTERY Tech: CHANCE EDWARDS(306) Sub Total: Labor: .00 Parts: .00 Total: .00		
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."			
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LABOR			13.35
PARTS			25.50
DEDUCTIBLE			.00
SUBLET			.00
SHOP SUPPLIES			.00
HAZARDOUS MATERIALS			.00
SALES TAX OR TAX I.D.			.00
SPECIAL ORDER DEPOSIT			.00
DISCOUNTS			.00
TOTAL DUE			38.85

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
5/14/16	
R/O Close Date	Status
6/30/16	Reprint
Mileage In	Mileage Out
5412	5412
Service Advisor / Tag #	
ABDUL SHAHIEN	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2015	NISSAN	ARMADA			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR UH45AA: RPL WINDOW SWITCH FINISHER C/S TRIM ON DRIVER DOOR IS COMING APART Caused by Tech: JONATHAN HOLMES (553) 5412 AFTER INSPECTION , NOTICED THAT MOLDING WAS W ROPPED AND WON'T STAY IN POSTION CLOSE TO DOOR A FTER INSPECTION , NOTICED THAT MOLDING WAS WROPPED AND WON'T STAY IN POSTION CLOSE TO DOOR . REMOVED AND REPLACED MOLDING AS PER WARRANTY	Warranty
#2 - MR UH20AA: RPL ONE DOOR SIDE/ACCENT MOLDING C/S BODY MOULDING ON PASS DOOR IS FALLING OFF Caused by Tech: JONATHAN HOLMES (553) 4373 BODY MOULDING ON PASS DOOR IS FALLING OFF B ODY MOULDING HAS BEEN INSTALLED.	Warranty
#3 - MR 9999: SUBLET REPAIRS LUBE OIL FILTER AND TIRE ROTATION Caused by LUBE OIL FILTER AND TIRE ROTATION Tech: JONATHAN HOLMES (553) 4373 LOF, TIRE ROTATION AS PER CONTRACT	Warranty
#4 - MR YW15AA: LUBE OIL FILTER AND TIRE ROTATION	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
5/14/16	
R/O Close Date	Status
6/30/16	Reprint
Mileage In	Mileage Out
5412	5412
Service Advisor / Tag #	
ABDUL SHAHIEN	

NEW ORLEANS, LA			Work Phone	Vehicle Identification Number	
			Home Phone	5N1BA0NF7FN	
Year	Make	Model	Body	Delivery Date	In-Service Date
2015	NISSAN	ARMADA		11/30/15	11/30/15
				Color	License Number
				KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
EXPRESS LUBE FREE MULTI-POINT INSPECTION Caused by LUBE OIL FILTER AND TIRE ROTATION Tech: JONATHAN HOLMES (553)	Warranty
#5 - MR EXMPI: EXPRESS MAINTENANCE FREE MULTI-POINT INSPECTION AN PREVENTATIVE MAINTENANCE- CLEAN AND INSTALL PROTEC TIVE COATING ON BATTERY TERMINALS Caused by LUBE OIL FILTER AND TIRE ROTATION Tech: JONATHAN HOLMES (553)	Internal
#6 - MR 75: PREVENTATIVE MAINTENANCE- CLEAN AND INSTALL PROTEC	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	68.00
PARTS	283.18
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	351.18

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
4/30/16	
R/O Close Date	Status
5/02/16	Reprint
Mileage In	Mileage Out
4122	4122
Service Advisor / Tag #	
ABDUL SHAHIEN	
Vehicle Identification Number	
5N1BA0NF7FN	
Delivery Date	In-Service Date
11/30/15	11/30/15
Color	License Number
KAD/GUN	

NEW ORLEANS, LA			Work Phone	Vehicle Identification Number	
			Home Phone	5N1BA0NF7FN	
Year	Make	Model	Body	Color	License Number
2015	NISSAN	ARMADA		KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - MR 00: MISC SERVICE C/S PASS OUT SIDE DOOR TRIM GUARD IS LOOSE Tech: ANTHONY LAFARGUE (334) 4122 SOP . CUSTOMER TO COME BACK	Internal
#2 - MR 00: MISC SERVICE C/S DRIVER SIDE DOOR WINDOW MAIN SWITCH ASSY IS LOOSE Tech: ANTHONY LAFARGUE (334) 4122 SOP , CUSTOMER TO COME BACK	Internal
#3 - MR MPI: FREE MULTI-POINT MAINTENANCE INSPECTION AND CHECK MULTI POINT INSPECTION Tech: ANTHONY LAFARGUE (334)	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	12/21/15	R/O Number	
R/O Close Date	1/04/16	Status	Reprint
Mileage In	448	Mileage Out	448
Service Advisor / Tag #			
ABDUL SHAHIEN			
Vehicle Identification Number			
5N1BA0NF7FN			
Delivery Date	11/30/15	In-Service Date	11/30/15
Color	KAD/GUN	License Number	

NEW ORLEANS, LA		Work Phone		Vehicle Identification Number	
		Home Phone		5N1BA0NF7FN	
Year	Make	Model	Body	Color	License Number
2015	NISSAN	ARMADA		KAD/GUN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED] #1 - MR UF12AA: RPL ONE REAR FENDER FLARE C/S DRIVER REAR TIRE FENDER GUARD IS LOOSE . INT C OLOR KAD -- TRIM COLOR LETTER G SOP IN STOCK FROM LAST VISIT Caused by FENDER GUARD/TRIM PIECE IS WARPPED Tech: JEREMY G IVERSON(569) 448 FENDER GUARD/TRIM PIECE IS WARPPED FENDER GU ARD/TRIM PIECE IS WARPPED REPLACED LEFT REAR BODY FENDER GUARD/BODY TRIM ----- #2 - MR 9999: SUBLET REPAIRS EXPRESS LUBE FREE MULTI-POINT INSPECTION Caused by FENDER GUARD/TRIM PIECE IS WARPPED Tech: JEREMY G IVERSON(569) ----- #3 - MR EXMPI: EXPRESS MAINTENANCE FREE MULTI-POINT INSPECTION AN	Warranty Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	22.00
PARTS	219.56
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	241.56

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

10/22/15	R/O Open Date		R/O Number
10/26/15	R/O Close Date		Status
	Mileage In	10	Mileage Out
	Service Advisor / Tag #	JUSTIN HUSLEY	
	Vehicle Identification Number	5N1BA0NF7FN	
11/30/15	Delivery Date		In-Service Date
KAD/GUN	Color		License Number

NEW ORLEANS, LA			Work Phone		
			Home Phone		
2015	NISSAN	ARMADA	Body		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED] #1 - MR YX10AA: PERFORM NEW VEHICLE PRE-DELIVERY INSPECTION PERFORM NEW VEHICLE PRE-DELIVERY INSPECTION Caused by PERFORMED NEW CAR INSPECTION Tech: JUSTIN HUSLEY(906) 10 PERFORMED NEW VEHICLE PRE-DELIVERY INSPECTION PERFORMED NEW VEHICLE PRE-DELIVERY INSPECTION	Warranty
#2 - MR 9997: MISC. SHOP CHARGES ADD ADDENDUM TO VEHICLE Caused by INSTALL NITRO CAPS AND COLLISION STICKER Tech: JUSTIN HUSLEY(906) 10 ADDED	Warranty
#3 - MR ADD: ADD ADDENDUM TO VEHICLE ADD PERMAVIN TO VEHICLE Tech: JUSTIN HUSLEY(906) 10 ADDED	Internal
#4 - MR VIN: ADD PERMAVIN TO VEHICLE INSTALL LOCK LUGS FOR ALLOY WHEELS OR CHROME WHEEL S Tech: JUSTIN HUSLEY(906) 10 ADDED	Internal
#5 - MR LL: INSTALL LOCK LUGS FOR ALLOY WHEELS OR CHROME	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

PREMIER

NISSAN OF METAIRIE

6636 Veterans Blvd, Metairie, LA 70003
Phone: (877) 661-1587

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

10	R/O Open Date	10/22/15	R/O Number	
10	R/O Close Date	10/26/15	Status	Reprint
	Mileage In	10	Mileage Out	10
	Service Advisor / Tag #			
	JUSTIN HUSLEY			
	Vehicle Identification Number			
	5N1BA0NF7FN			
	Delivery Date	11/30/15	In-Service Date	11/30/15
	Color	KAD/GUN	License Number	

NEW ORLEANS, LA			Work Phone		
			Home Phone		
Year	Make	Model	Body		
2015	NISSAN	ARMADA			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
WHEEL INSTALL NITRO CAPS AND COLLISION STICKER Tech: JUSTIN HUSLEY (906) 10 ADDED	Internal
#6 - MR 1000: INSTALL NITRO CAPS AND COLLISION STICKER	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	279.00
PARTS	70.25
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	349.25

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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