

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

FOR AGENCY USE ONLY 100148

Date Received

Repository

13-OCT-2020

Reference No.
11364173

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Department of Transportation

National Highway
Traffic Safety
Administration

To report vehicle safety defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

Name

Address

City

DANVERS

State

MA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCGG25C49

MAKE
CHEVROLET

Model
EXPRESS

Model Year
2009

Date Purchased

Dealer's Name and Telephone Number
SUDBAY CHEV BUICK
GMC CADILLAC INC. 978.283.4730

Engine:
No. Cylinders

8

Fuel Type:

GAS

Original Owner

Dealer's City
Gloucester

STATE
MA

ZIP Code
01930

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

NO ENGINE OR COMPUTER

Multiple Failure:

2ND TIME YES

Incident Date(s)

08-OCT-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 180000 VEHICLE SPEED CONTROL

1st time Replaced part # 19259452 sensor kit
2ND time --- DID NOTHING Throttle position sensor

Failure Mileage
61000.0

YES

Foot on Brake... Accelerated without touching pedal

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example DOTM19ABC036)

Original Requirement

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL-THE CONTACT OWNS A 2009 CHEVROLET EXPRESS. THE CONTACT STATED THE VEHICLE ACCELERATED INDEPENDENTLY WITHOUT WARNING WHILE STOPPED AT A RED TRAFFIC LIGHT. THE CONTACT STATED TURNED THE VEHICLE OFF FOR SEVERAL SECONDS AND THAN RESTARTED THE VEHICLE AND DROVE TO HIS RESIDENCE. THE VEHICLE WAS REPAIRED. HOWEVER, THE FAILURE RE OCCURRED, THE VEHICLE WAS NOT TAKEN TO ANY LOCAL DEALER FOR A DIAGNOSTIC TEST TO BE RAN. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 61,000. LJ

YES IT WAS AND I GOT NO HELP

ALL HE DID WAS ROAD TEST SCAN CODES, RAN VEHICLE FOR HOUR

TEST AGAIN, NO CONDITION AND NO CODES

PS: NO SAFETY TO ME!!

GIVE ME A CAR BUILT WITHOUT COMPUTERS ANYDAY!!

R-WAS ZERO HELP

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Incidents: 1st Time At stop sign VEHICLE ACCELERATED ON ITS OWN
Dealer Replaced sensor kit Part # 19259452
(FREE ON RECALL LIST)

2ND TIME ---- SAME THING HAPPEN 7 MONTHS LATER
Dealer DID ROAD TEST AND SCAN TESTED, FOUND NO CODES, LET VEHICLE RUN
FOR AN HOUR, TEST DRIVE AGAIN, NO CONDITION AND NO CODES
(I THINK THEY SHOULD HAVE PUT ANOTHER PART IN ANYWAY)
(FREE OR DID THEY PUT ONE IN THE FIRST TIME ?)

ATTACH ADDITIONAL SHEETS IF NECESSARY

BOSTON MA 021

6 FEB 2021 PM 10

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



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UNITED STATES

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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration