

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Trunk keeps opening up after you close it
Date: Monday, November 2, 2020 4:00:09 PM

-----Original Message-----

From: [REDACTED]
Sent: Monday, November 02, 2020 2:22 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Trunk keeps opening up after you close it

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Acura customer support contacted me and told me that I will just have to live with this issue as they have no solution to the problem to just walk further away from the car after closing the trunk!! My question is how do you close the trunk and walk further away when it just keeps popping back open every time you close it !! I don't think this is a correct fix to this problem and it gets very annoying having to keep going back once or twice to close it before it will stay closed. My biggest concern is what happens if it opens up driving down the highway. Something needs to be done to fix this ongoing problem.