



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



October 28, 2020

NEF-109 ela
Ref. No. 11361830

[REDACTED]
S. Ozone Park, NY [REDACTED]

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2017 Nissan Altima vehicle. Your letter was received in the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We understand your concerns with the delay for Recall 20V-315. Please note that it is not unusual for manufacturers to have a delay in providing a remedy after a recall is announced. Parts availability can be affected by numerous factors, including but not limited to: engineering a redesign, testing, manufacturing and logistics. We recommend that you continue to follow up with Nissan and your dealer on the status of the parts availability for Recall 20V-315.

The information you have provided has been entered into our database. If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement